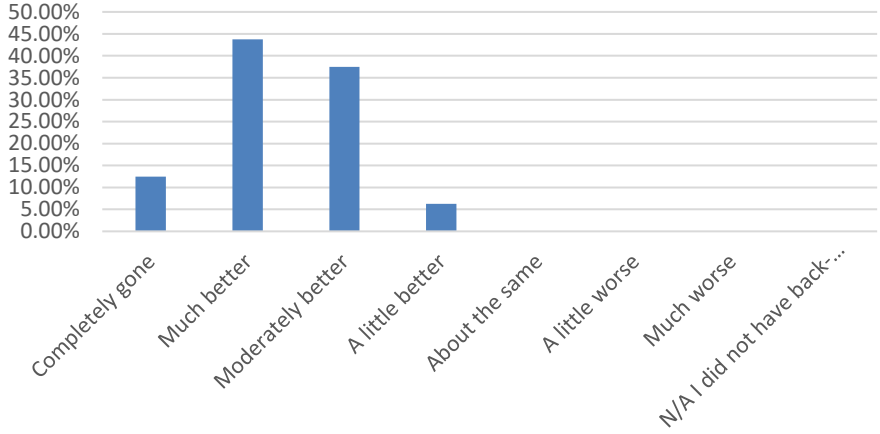
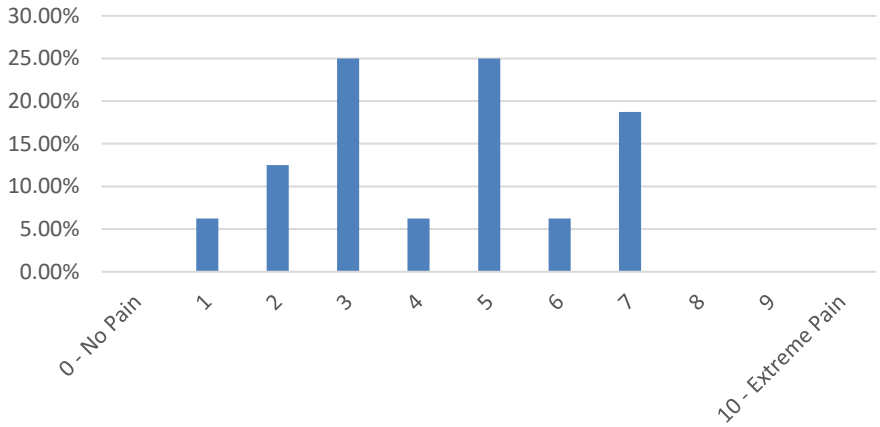


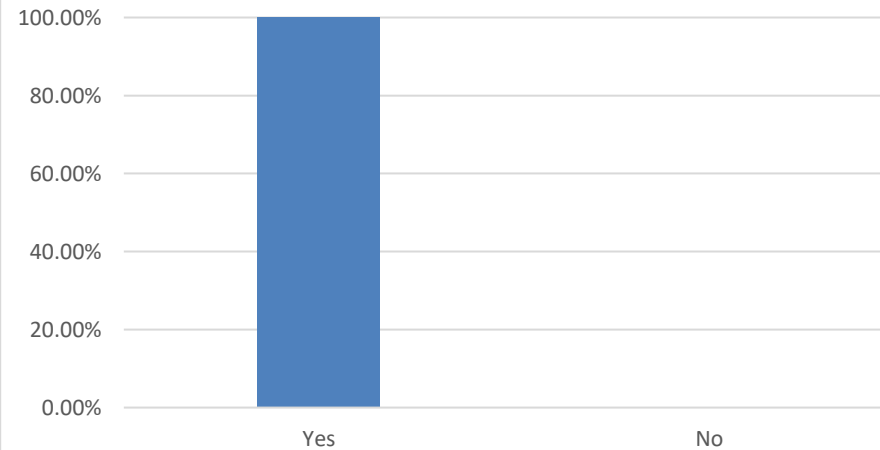
Compared to your first visit to the chiropractor, your back-related pain is:



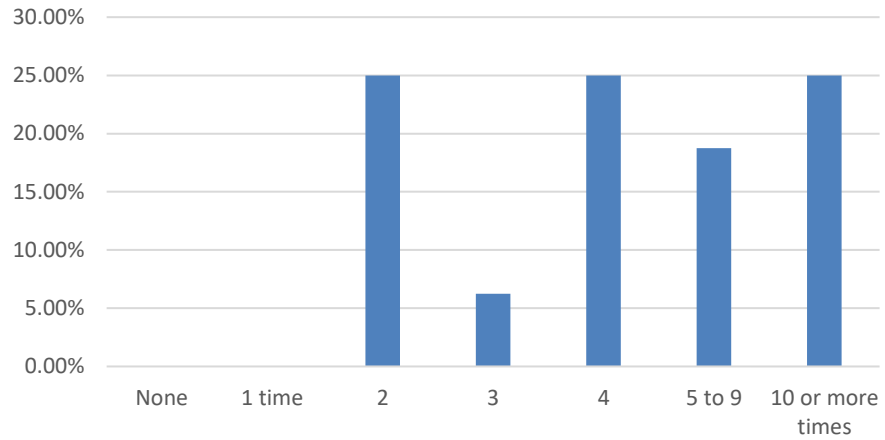
How would you rate your pain intensity?



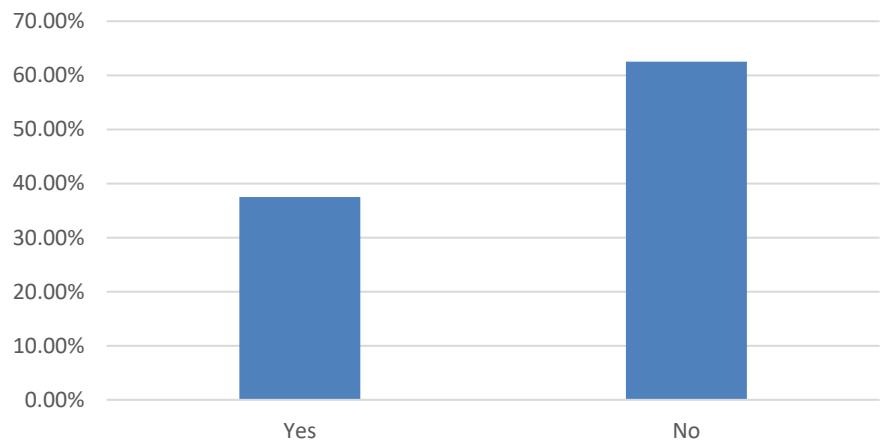
Our records show that you received care from Dr. Hamm in the last 6 months. Is that correct?



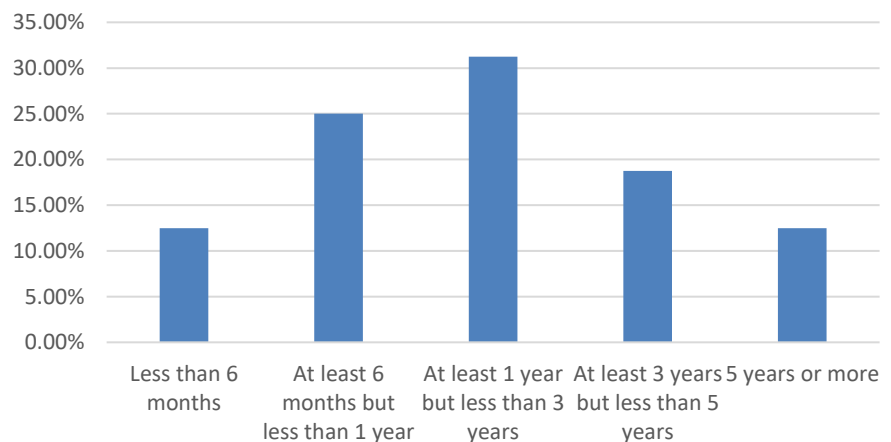
In the last 6 months, how many times did you visit Dr. Hamm to get care for yourself?



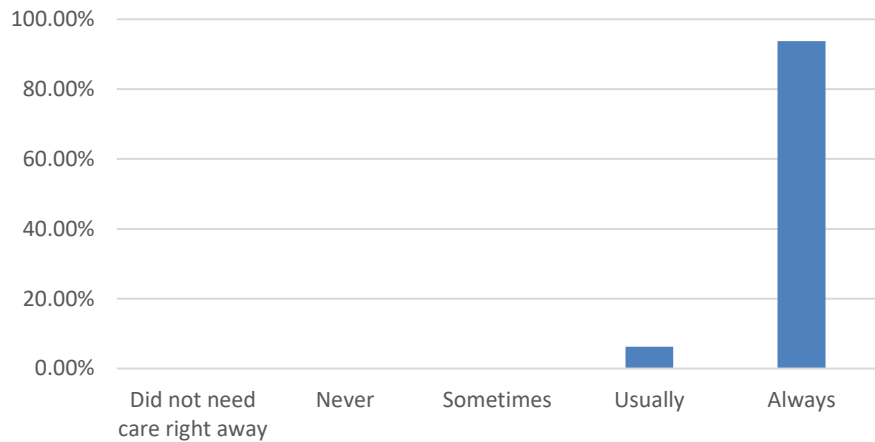
Is Dr. Hamm the provider you usually see if you need a check-up, want advice about a health problem, or get sick or hurt?



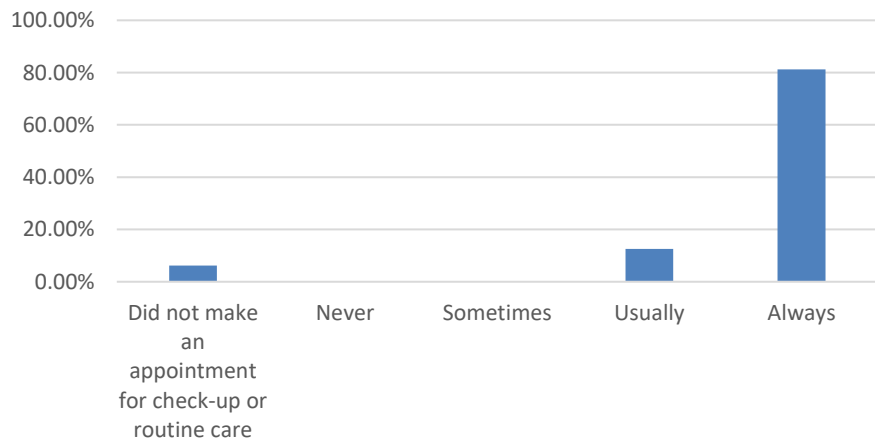
How long have you been going to Dr. Hamm?



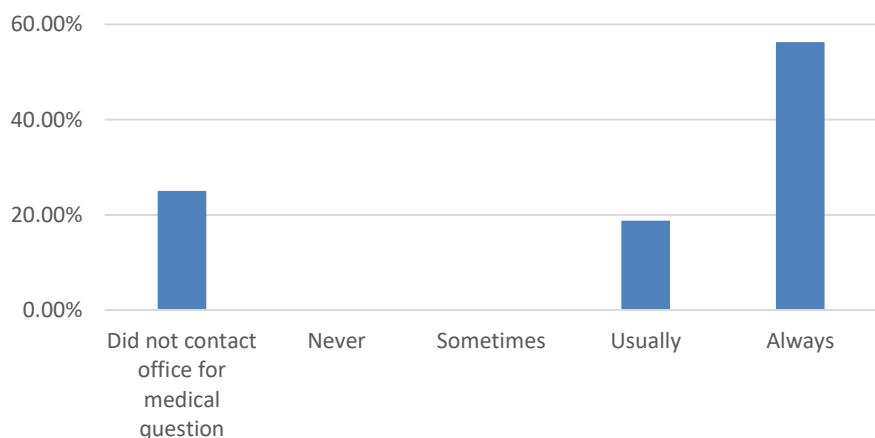
In the last 6 months, when you contacted Dr. Hamm's office to get an appointment for care you needed right away, how often did you get an appointment as soon as you needed?



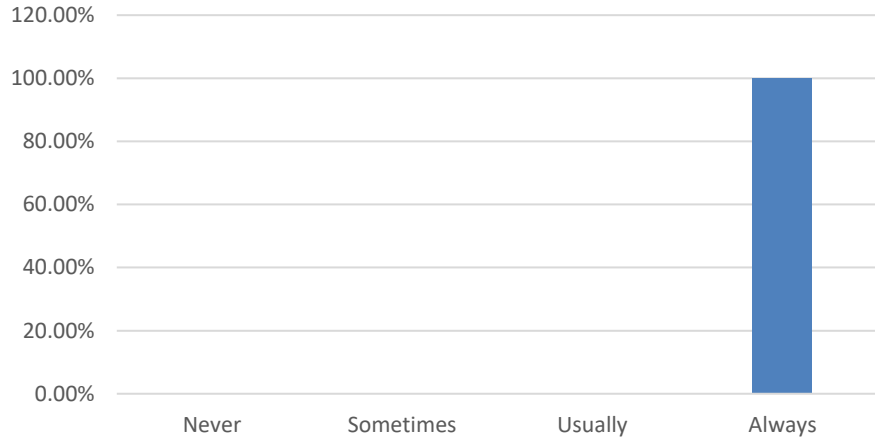
In the last 6 months, when you made an appointment for a check-up or routine care with Dr. Hamm how often did you get an appointment as soon as you needed?



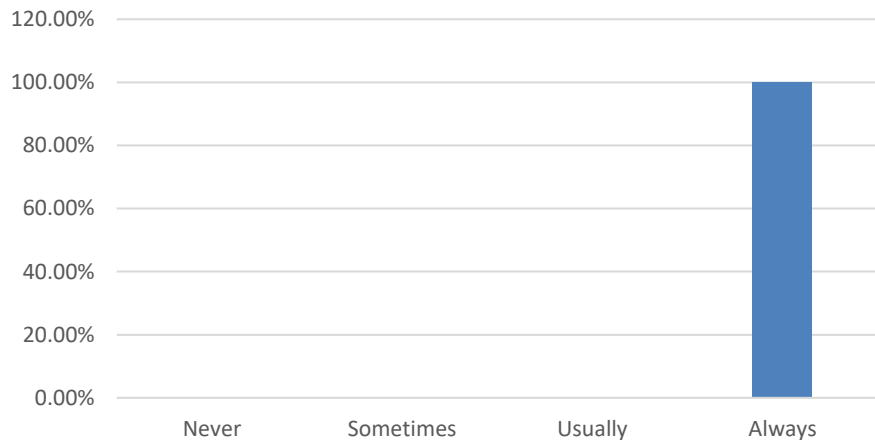
In the last 6 months, when you contacted Dr. Hamm's office during regular office hours, how often did you get an answer to your medical question that same day?



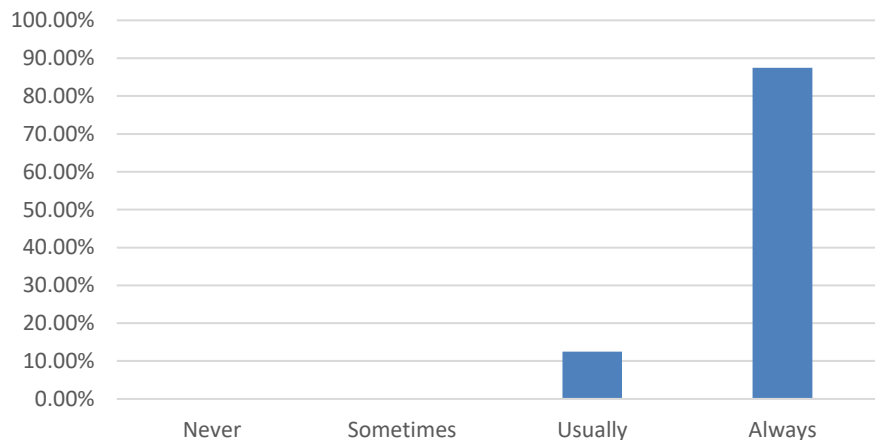
In the last 6 months, how often did Dr. Hamm explain things in a way that was easy to understand?



In the last 6 months, how often did Dr. Hamm listen carefully to you?



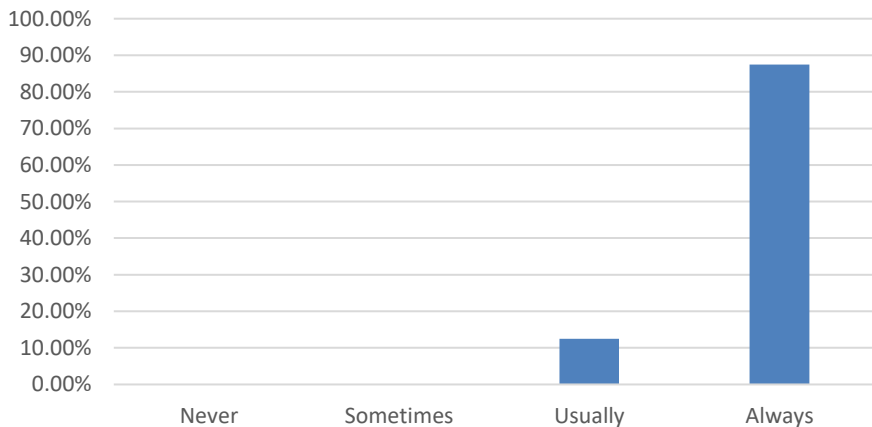
In the last 6 months, how often did Dr. Hamm seem to know the important information about your medical history?



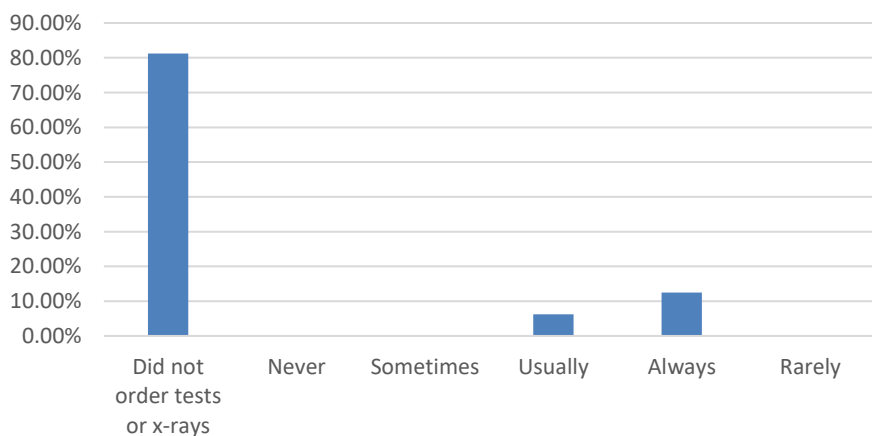
In the last 6 months, how often did Dr. Hamm show respect for what you had to say?



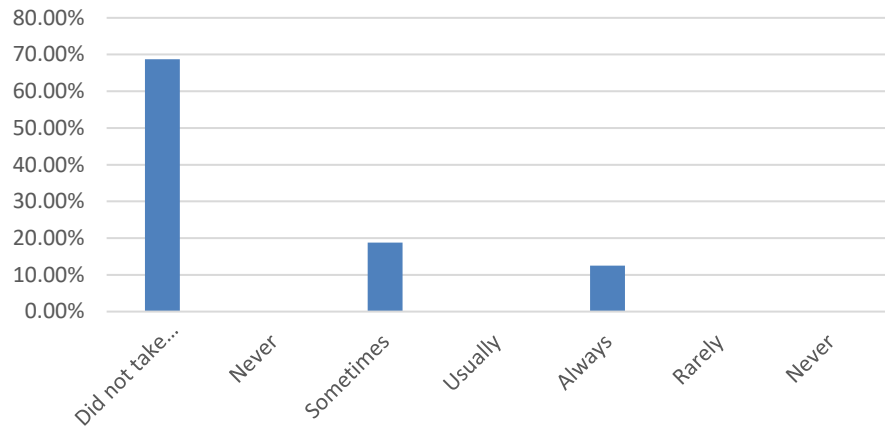
In the last 6 months, how often did Dr. Hamm spend enough time with you?



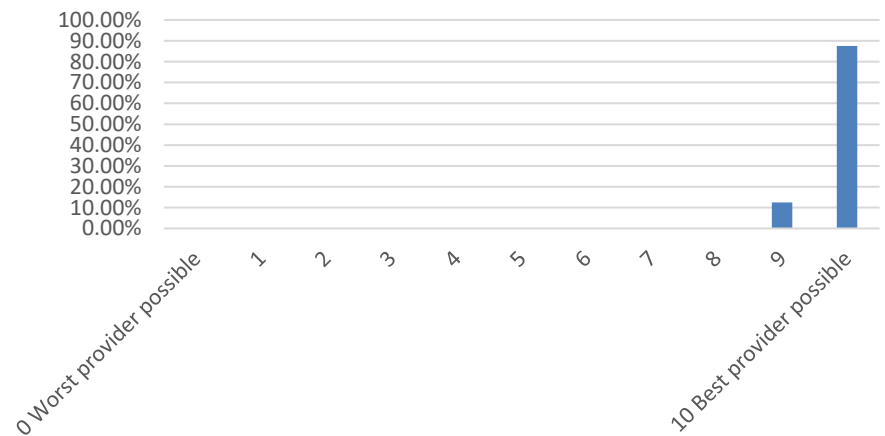
In the last 6 months, when Dr. Hamm ordered a blood test, x-ray, or other test for you, how often did someone from Dr. Hamm's office follow up to give you those results?



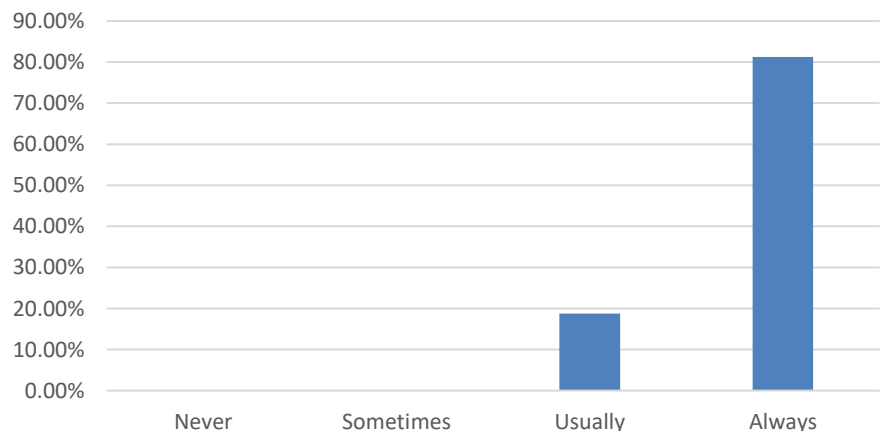
In the last 6 months, how often did you and someone from Dr. Hamm's office talk about all the prescription medicines you were taking?



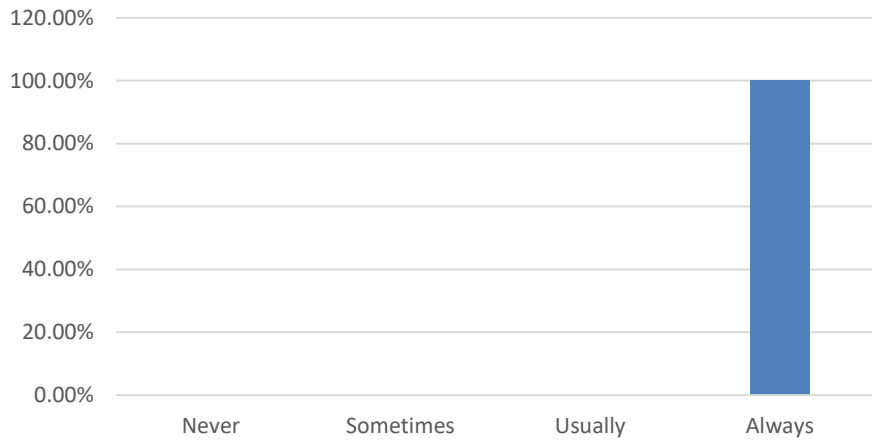
Using any number from 0 to 10, where 0 is the worst provider possible and 10 is the best provider possible, what number would you use to rate Dr. Hamm?



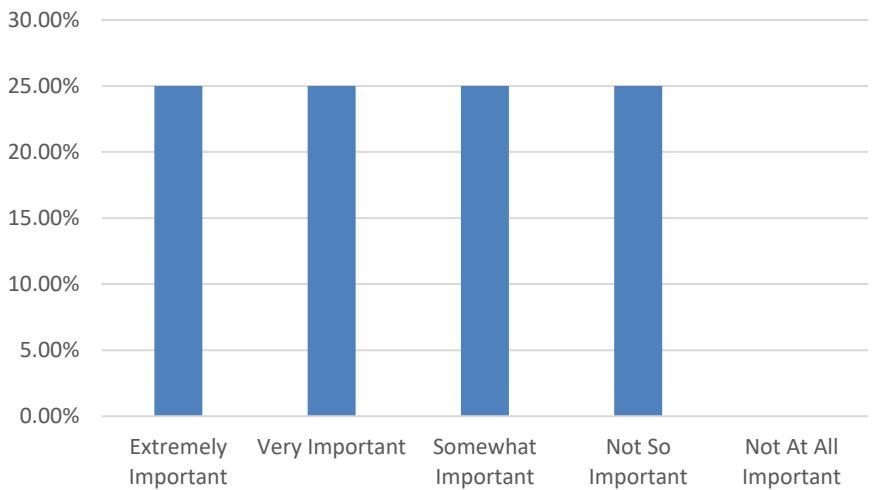
In the last 6 months, how often were clerks and receptionists at Dr. Hamm's office as helpful as you thought they should be?



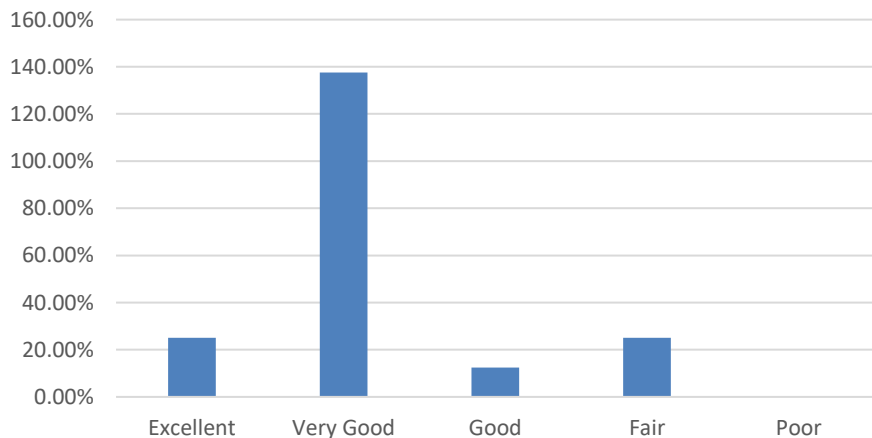
In the last 6 months, how often did clerks and receptionists at Dr. Hamm's office treat you with courtesy and respect?

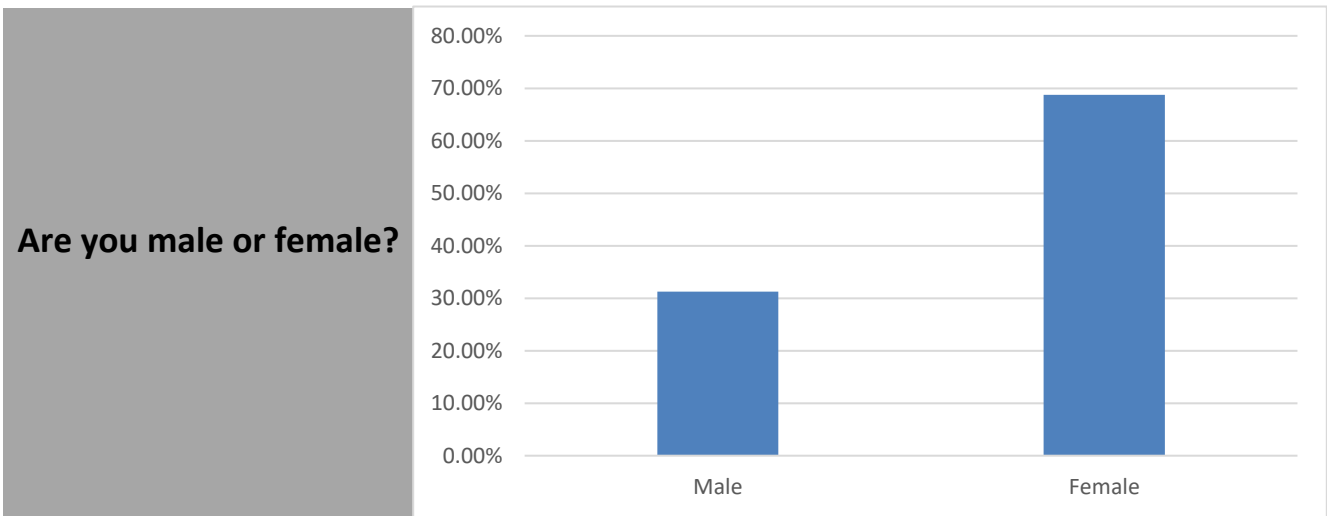
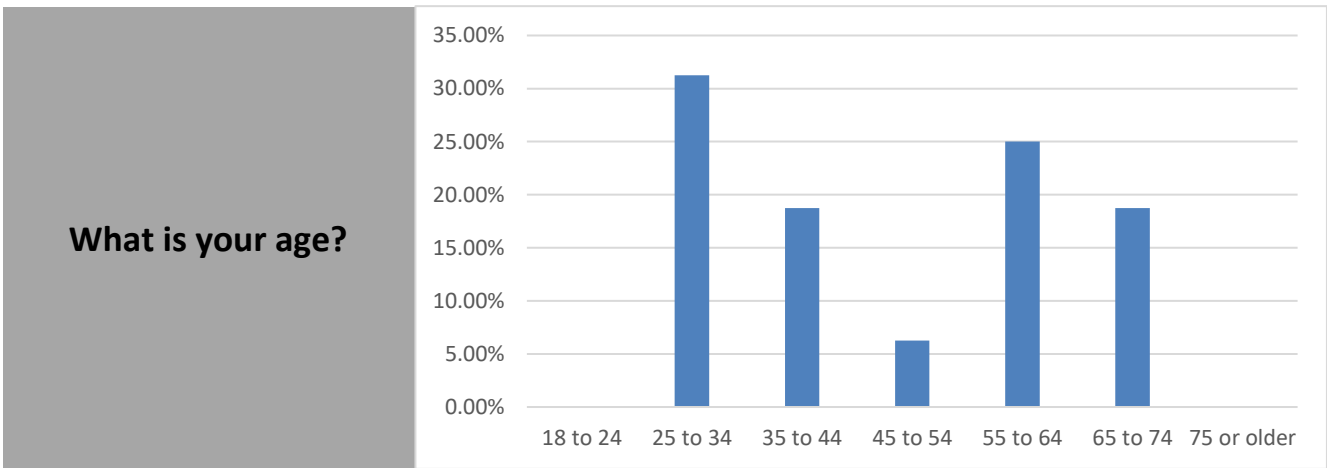
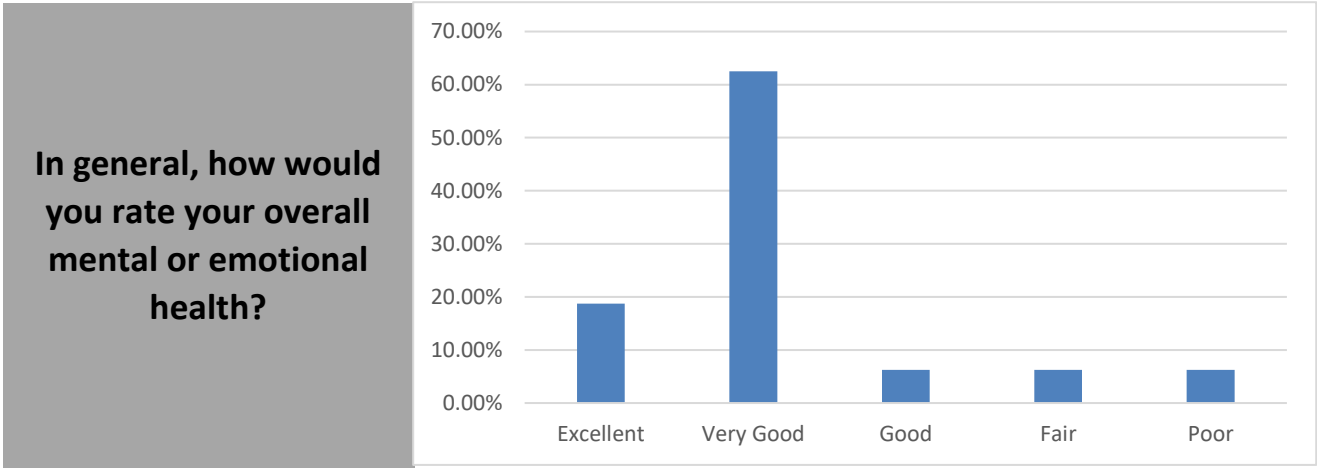


How important is it for you to know how other patients rate their satisfaction with Dr. Hamm, his staff, and his office?



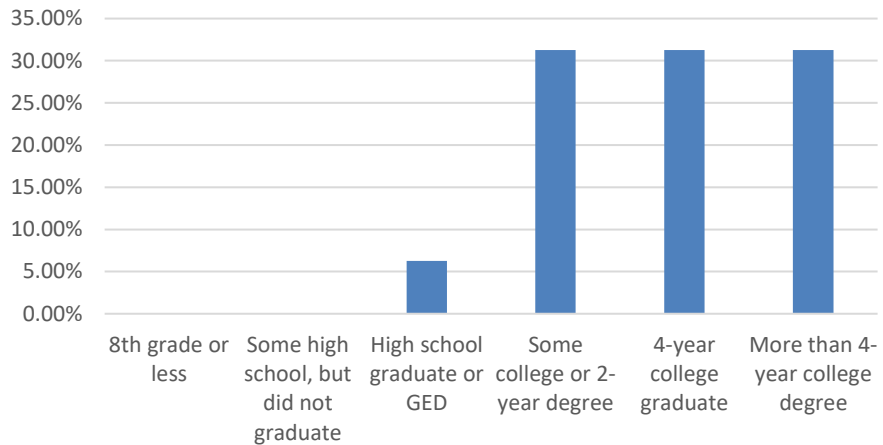
In general, how would you rate your overall health?



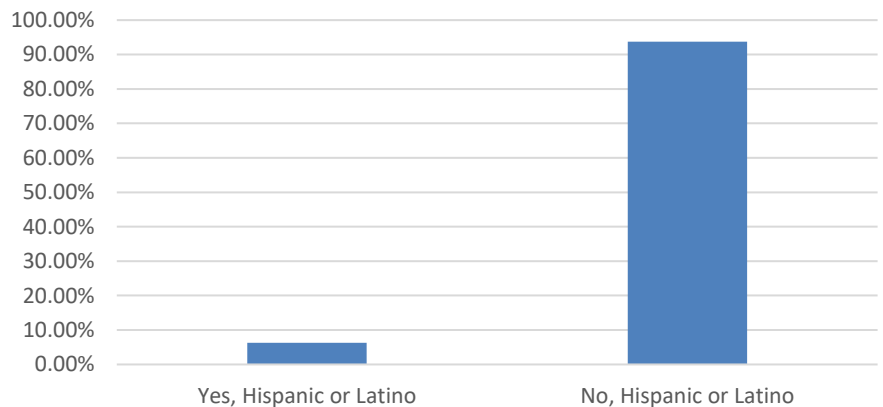


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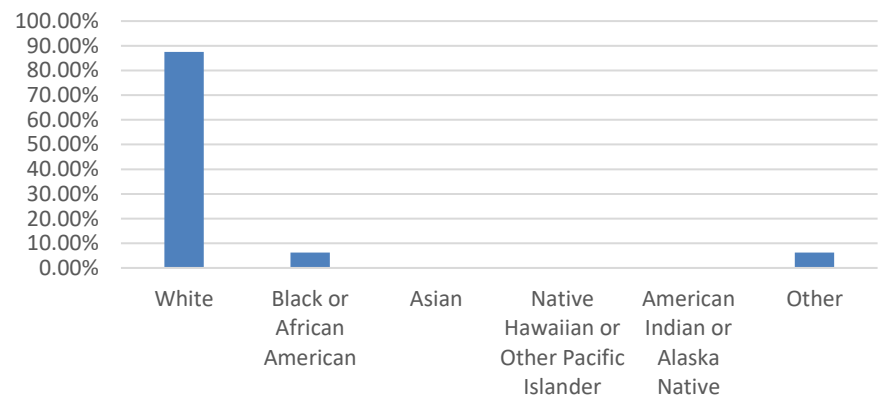
What is the highest grade or level of school that you have completed?



Are you Hispanic or Latino origin or descent?



What is your race? Mark one or more.





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If someone helped you complete this survey, how did that person help you? Mark one or more.

