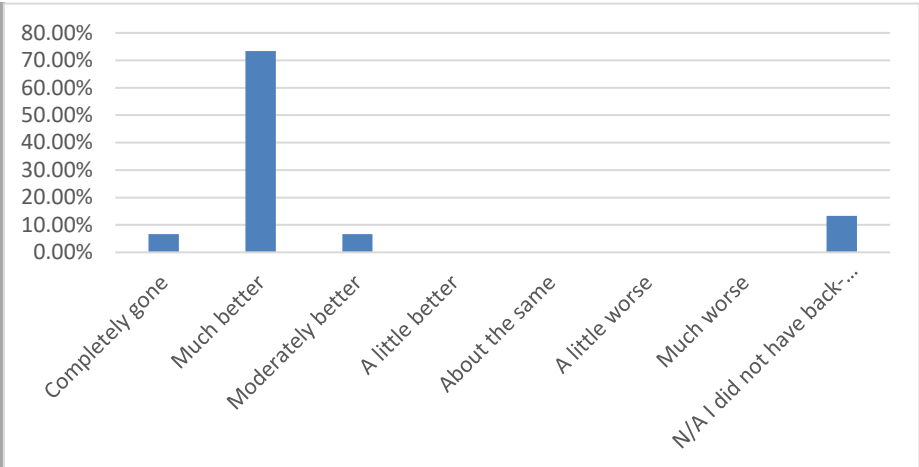


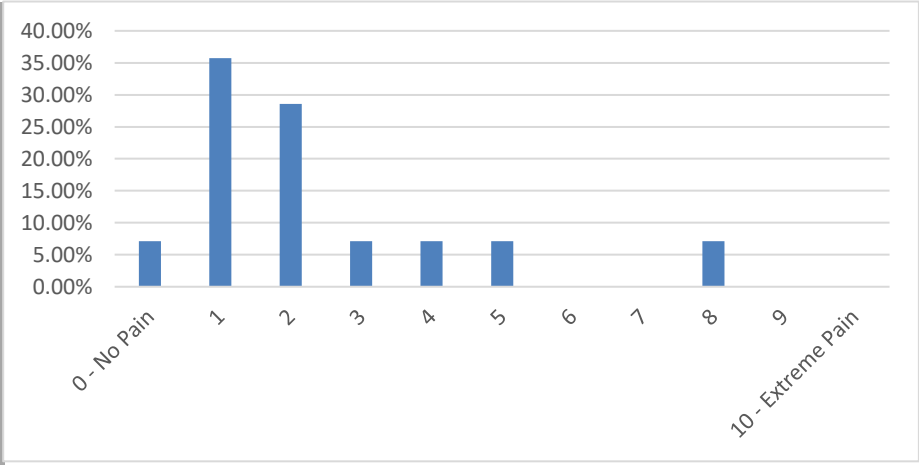


**SMARTER SOURCES.
BETTER SOLUTIONS.**

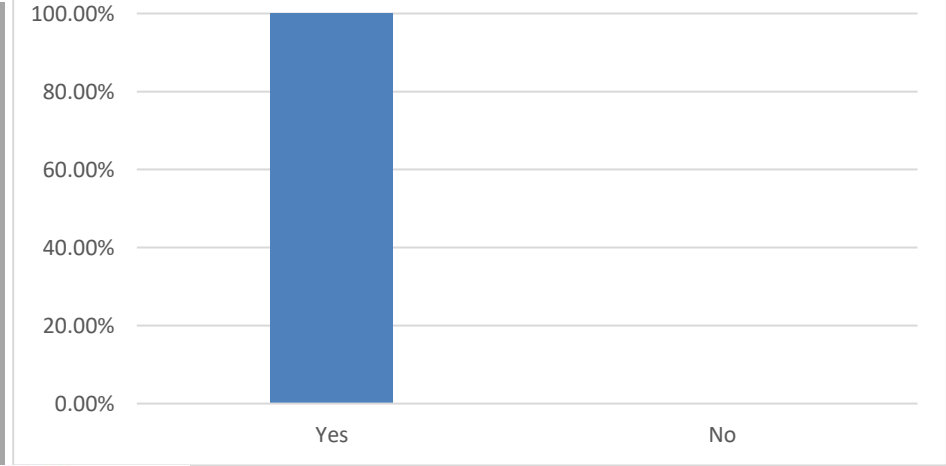
Q1. Compared to your first visit to the chiropractor, your back-related pain is:



Q2. How would you rate your pain intensity?

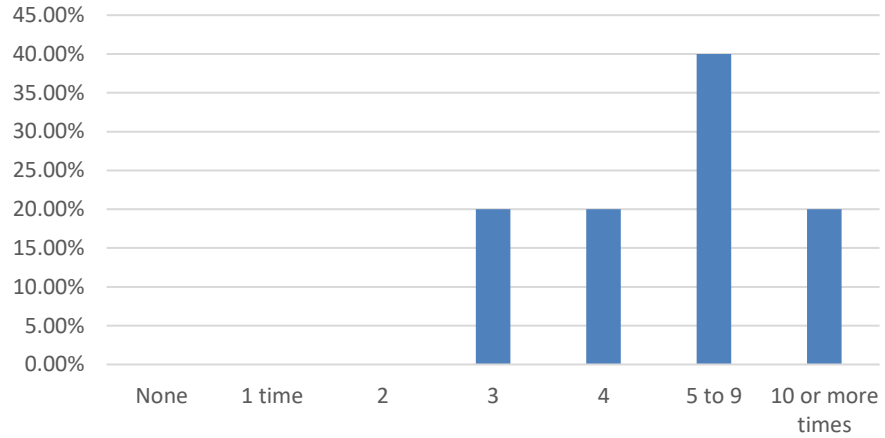


Q3. Our records show that you received care from Dr. Willmon in the last 6 months. Is that correct?

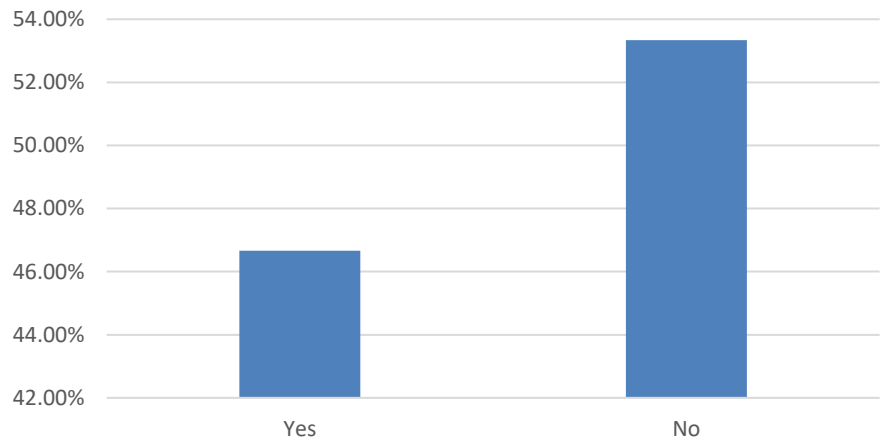




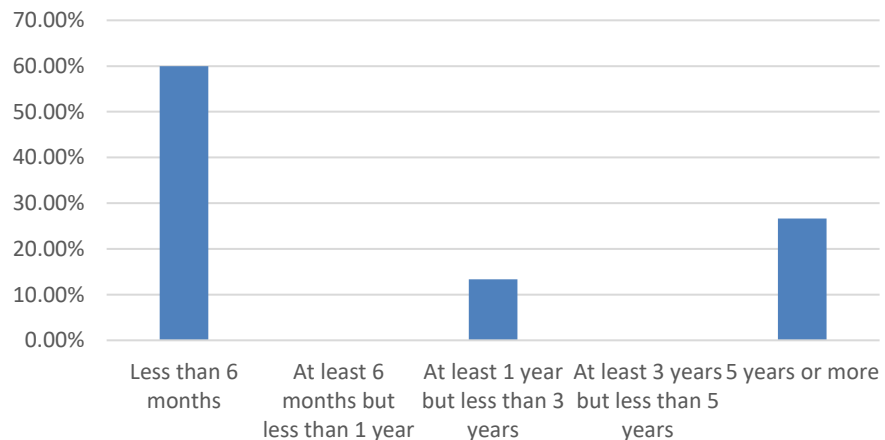
Q4. In the last 6 months, how many times did you visit Dr. Willmon to get care for yourself?



Q5. Is Dr. Willmon the provider you usually see if you need a check-up, want advice about a health problem, or get sick or hurt?



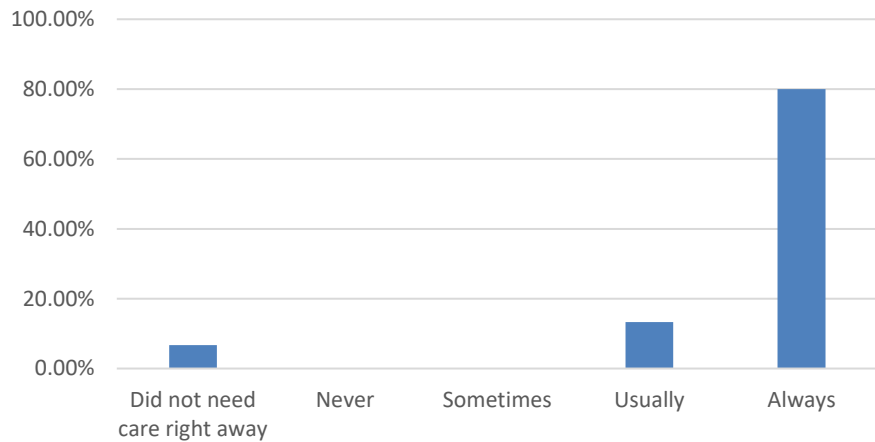
Q6. How long have you been going to Dr. Willmon?



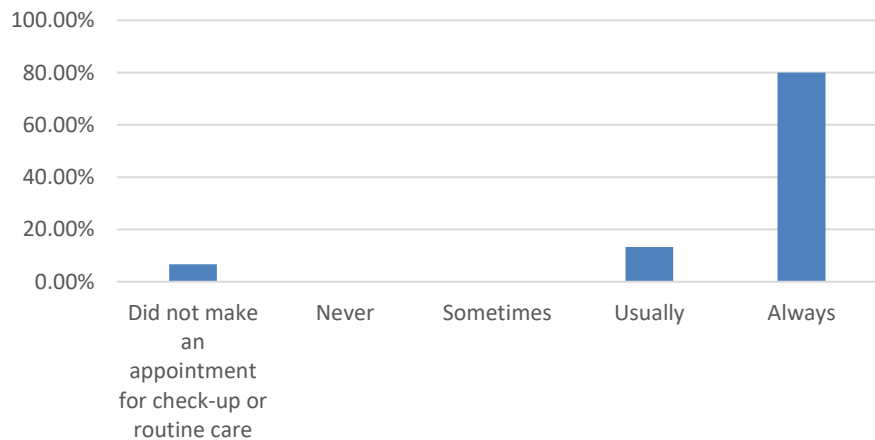


**SMARTER SOURCES.
BETTER SOLUTIONS.**

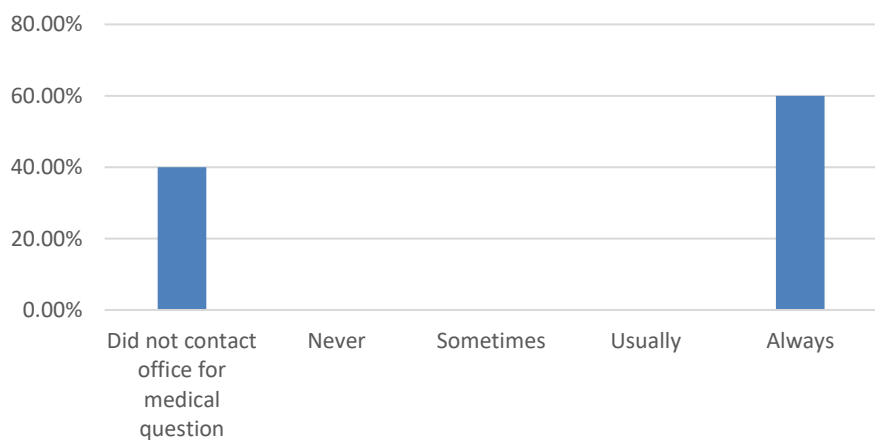
Q7. In the last 6 months, when you contacted Dr. Willmon's office to get an appointment for care you needed right away, how often did you get an appointment as soon as you needed?



Q8. In the last 6 months, when you made an appointment for a check-up or routine care with Dr. Willmon how often did you get an appointment as soon as you needed?

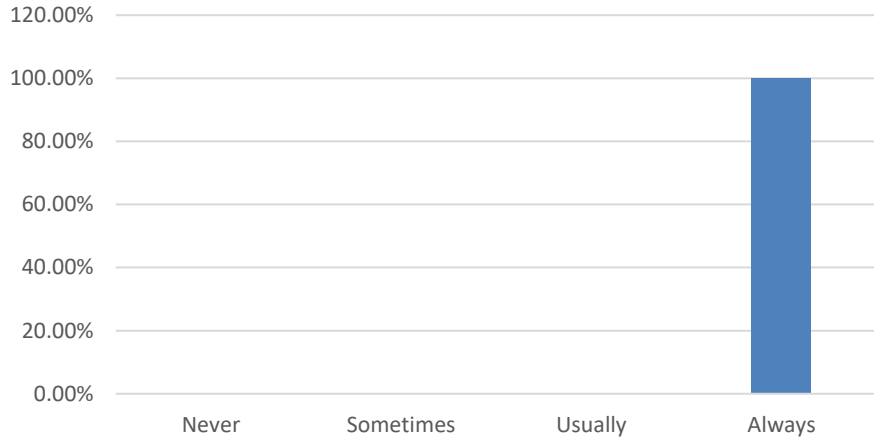


Q9. In the last 6 months, when you contacted Dr. Willmon's office during regular office hours, how often did you get an answer to your medical question that same day?





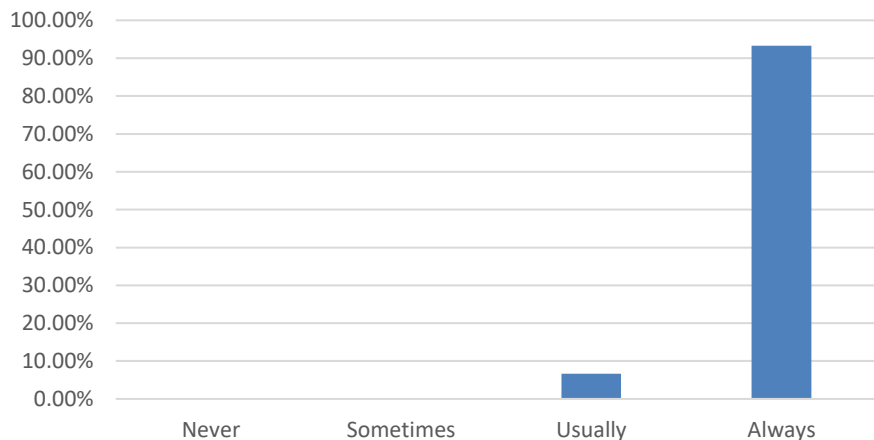
Q10. In the last 6 months, how often did Dr. Willmon explain things in a way that was easy to understand?



Q11. In the last 6 months, how often did Dr. Willmon listen carefully to you?



Q12. In the last 6 months, how often did Dr. Willmon seem to know the important information about your medical history?



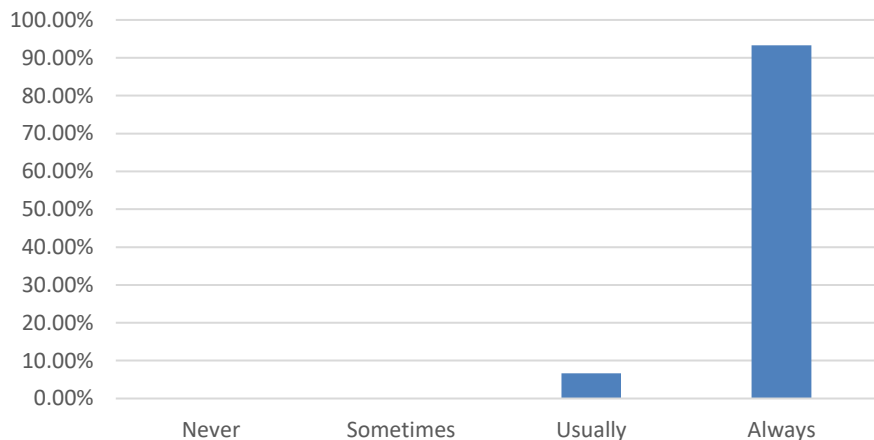


**SMARTER SOURCES.
BETTER SOLUTIONS.**

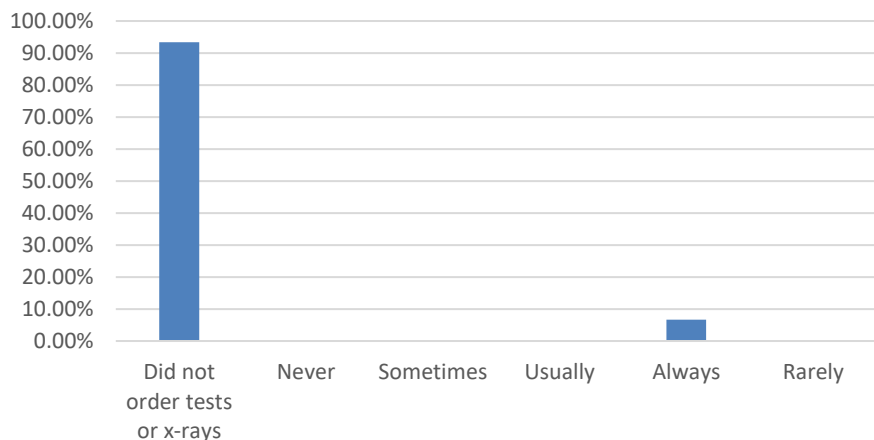
Q13. In the last 6 months, how often did Dr. Willmon show respect for what you had to say?



Q14. In the last 6 months, how often did Dr. Willmon spend enough time with you?



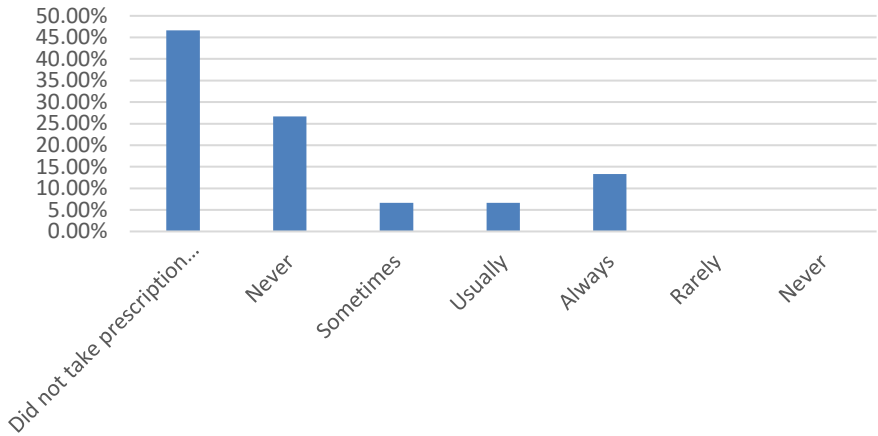
Q15. In the last 6 months, when Dr. Willmon ordered a blood test, x-ray, or other test for you, how often did someone from Dr. Willmon's office follow up to give you those results?





SMARTER SOURCES.
BETTER SOLUTIONS.

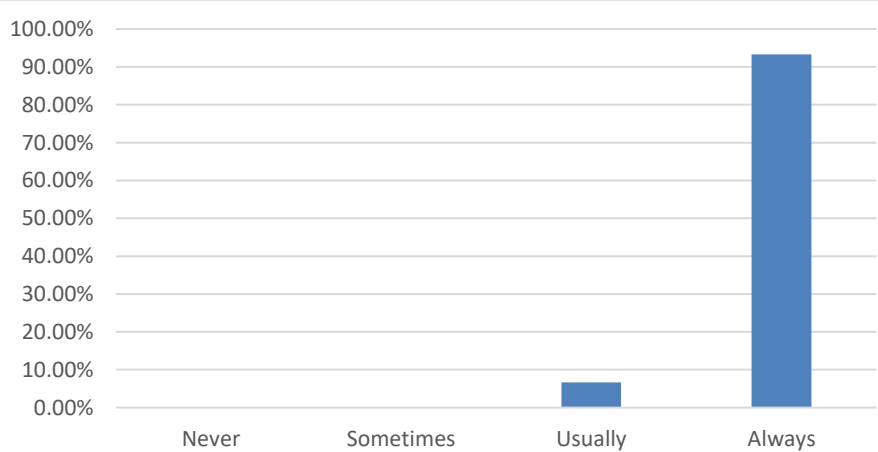
Q16. In the last 6 months, how often did you and someone from Dr. Willmon's office talk about all the prescription medicines you were taking?



Q17. Using any number from 0 to 10, where 0 is the worst provider possible and 10 is the best provider possible, what number would you use to rate Dr. Willmon?



Q18. In the last 6 months, how often were clerks and receptionists at Dr. Willmon's office as helpful as you thought they should be?



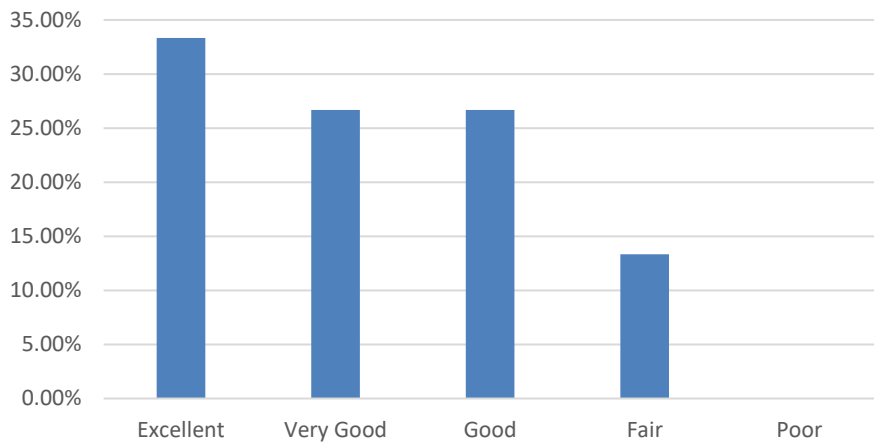


**SMARTER SOURCES.
BETTER SOLUTIONS.**

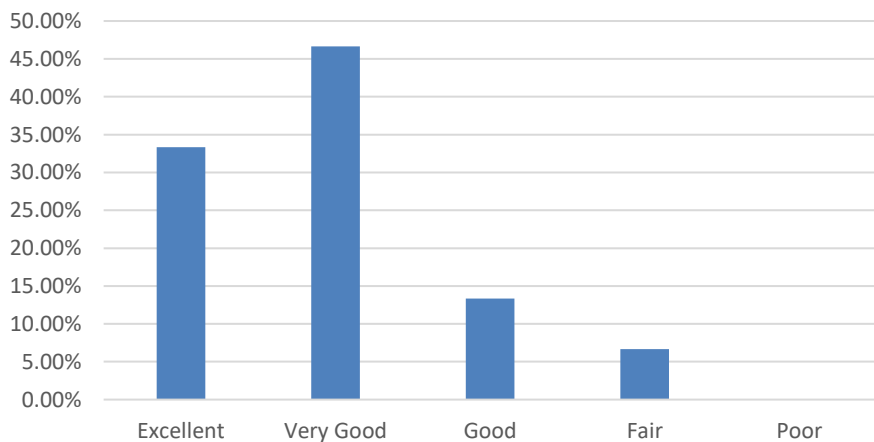
Q19. In the last 6 months, how often did clerks and receptionists at Dr. Willmon's office treat you with courtesy and respect?



Q20. In general, how would you rate your overall health?

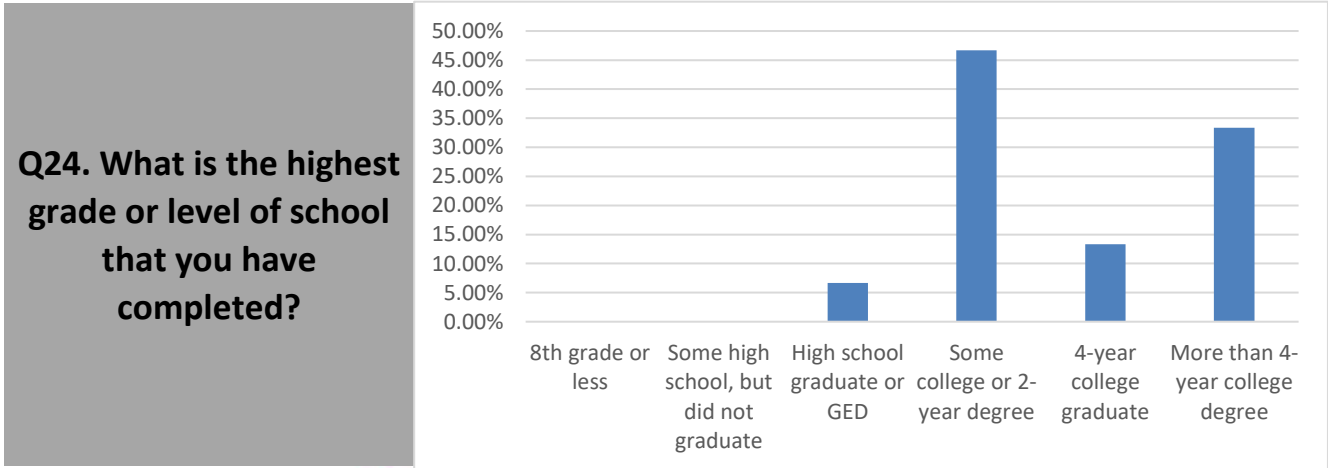
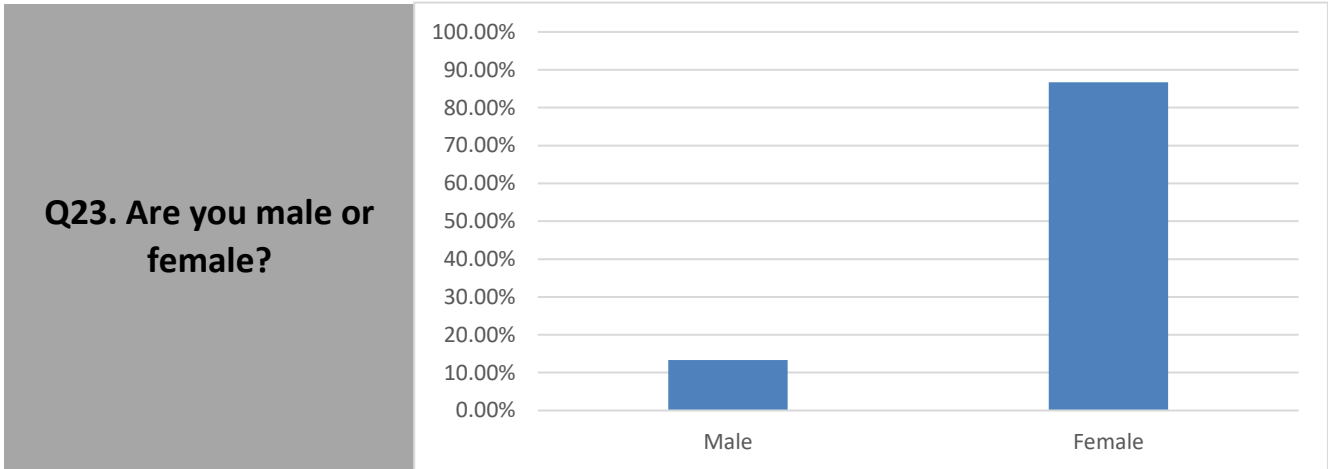
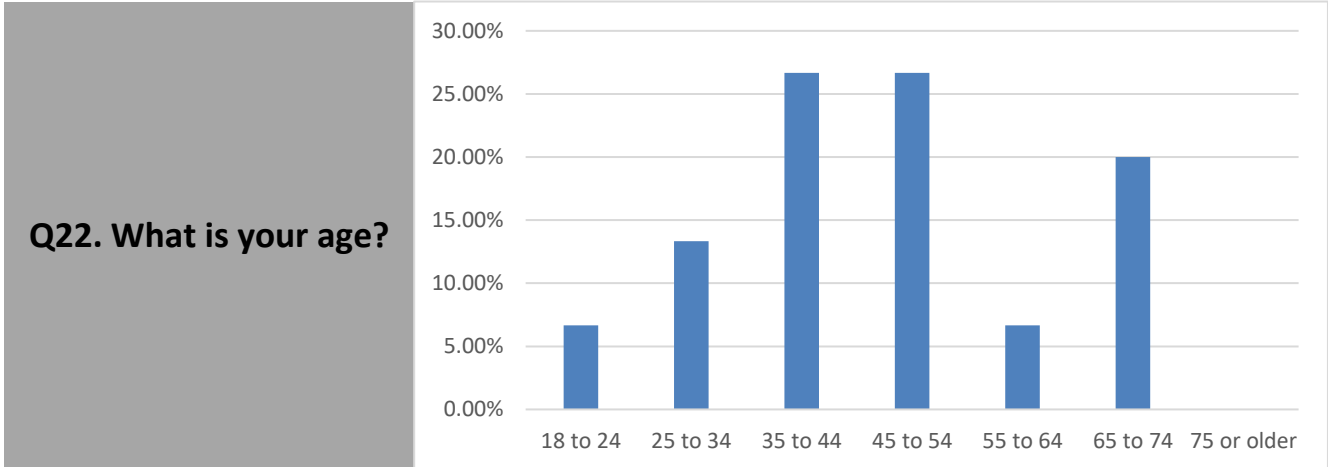


Q21. In general, how would you rate your overall mental or emotional health?



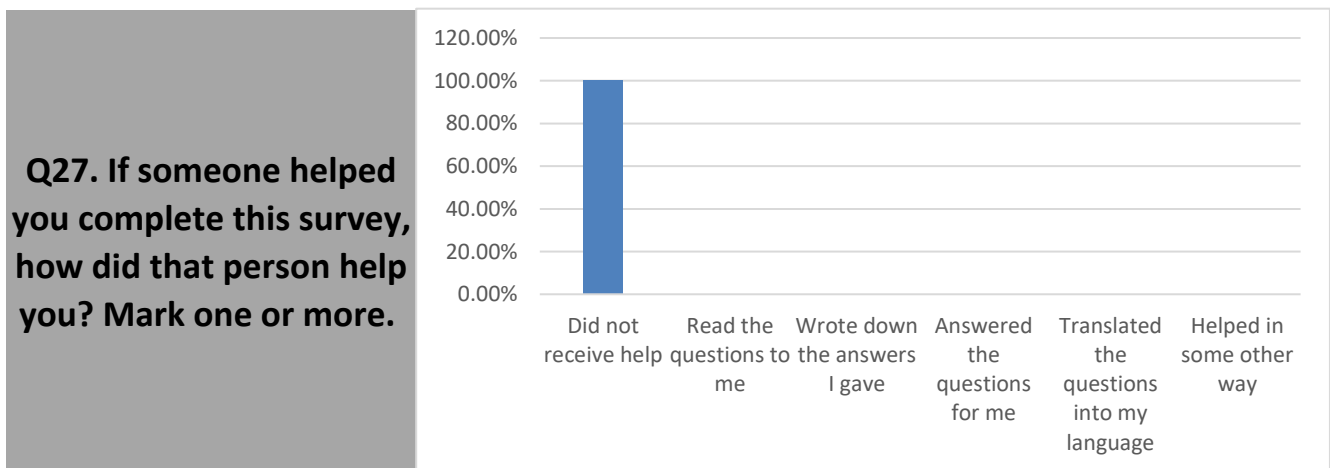
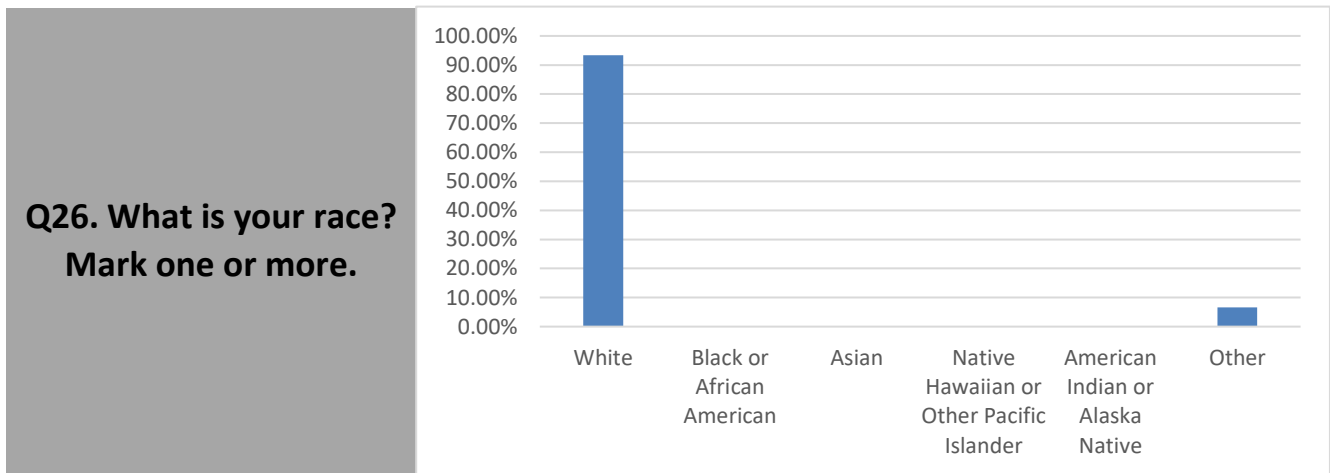
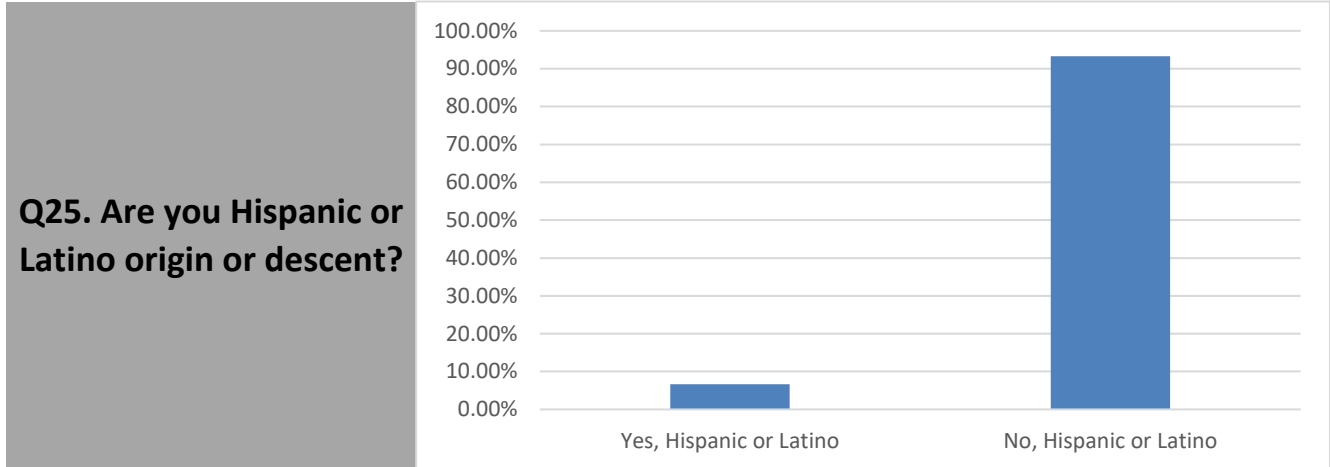


**SMARTER SOURCES.
BETTER SOLUTIONS.**





**SMARTER SOURCES.
BETTER SOLUTIONS.**



PATIENT SATISFACTION WITH DR. WILLMON

Vertical line on the left side of the page.

PATIENT SATISFACTION WITH DR. WILLMON