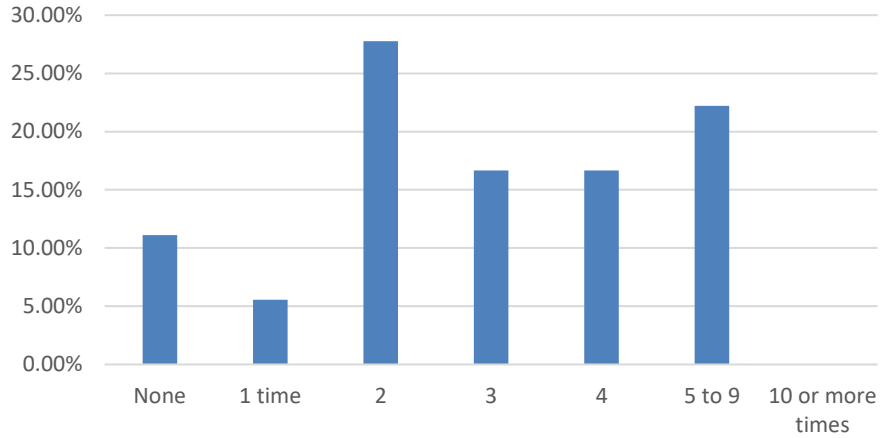
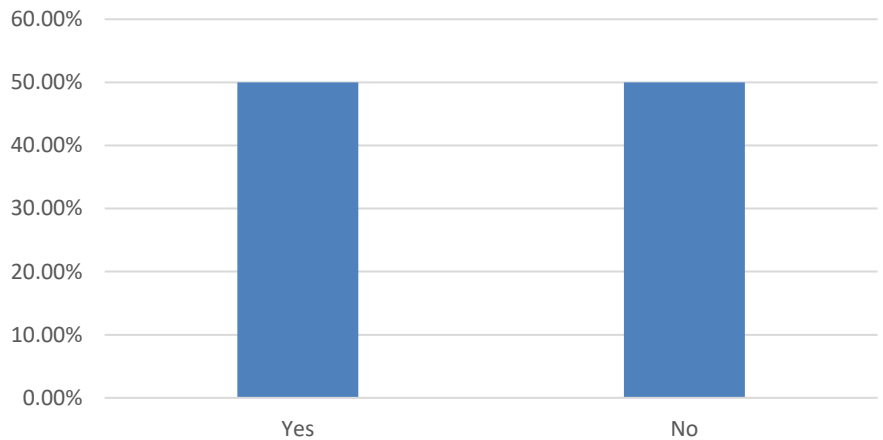




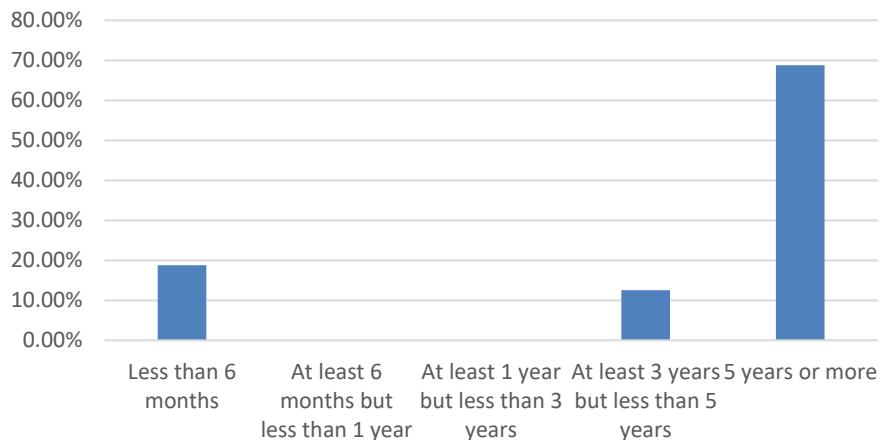
Q4. In the last 6 months, how many times did you visit Dr. Smith to get care for yourself?



Q5. Is Dr. Smith the provider you usually see if you need a check-up, want advice about a health problem, or get sick or hurt?

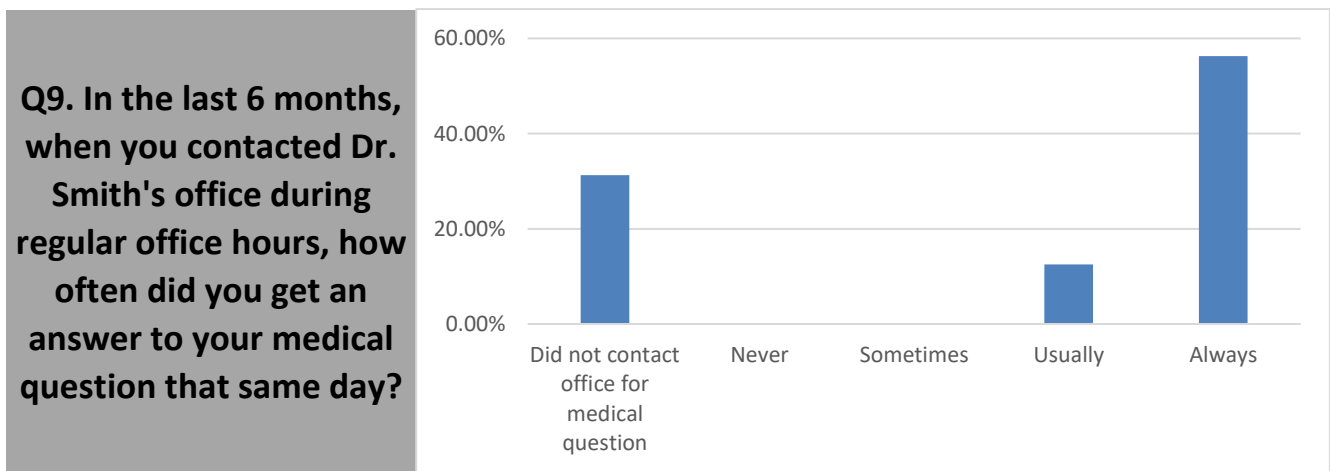
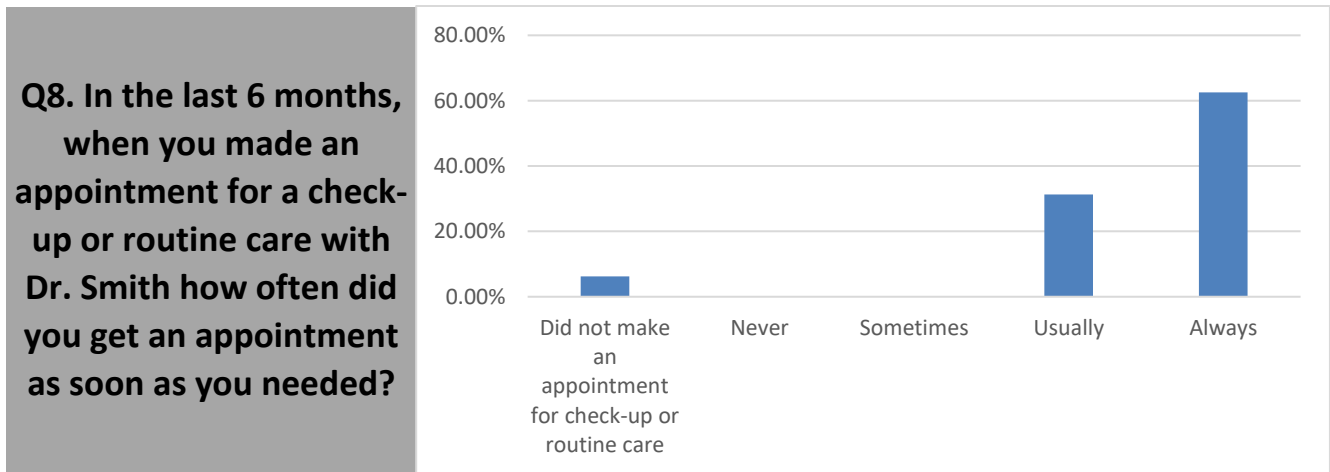
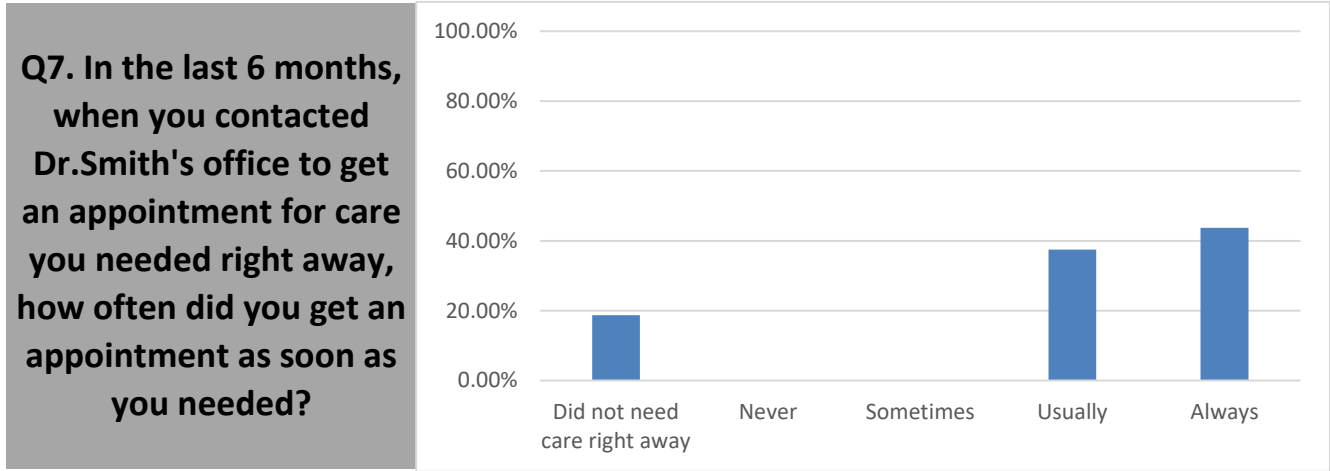


Q6. How long have you been going to Dr. Smith?



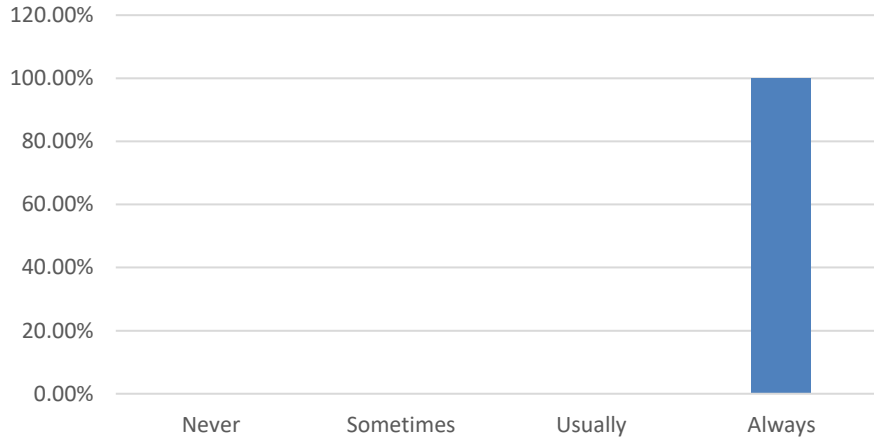


**SMARTER SOURCES.
BETTER SOLUTIONS.**





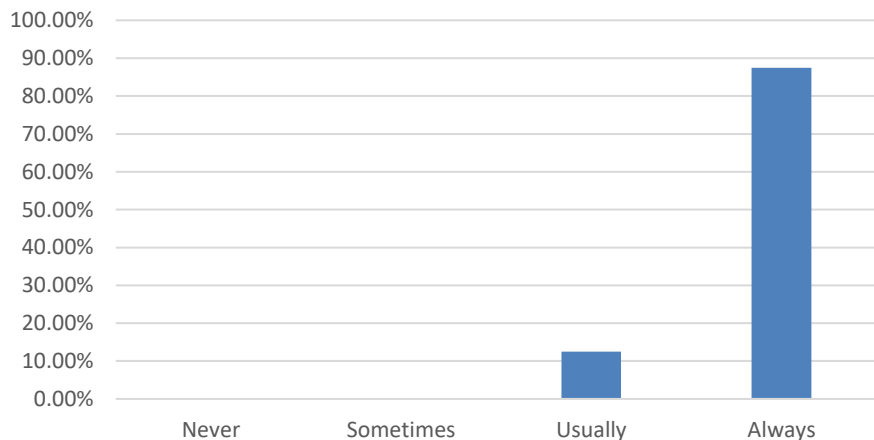
Q10. In the last 6 months, how often did Dr. Smith explain things in a way that was easy to understand?



Q11. In the last 6 months, how often did Dr. Smith listen carefully to you?



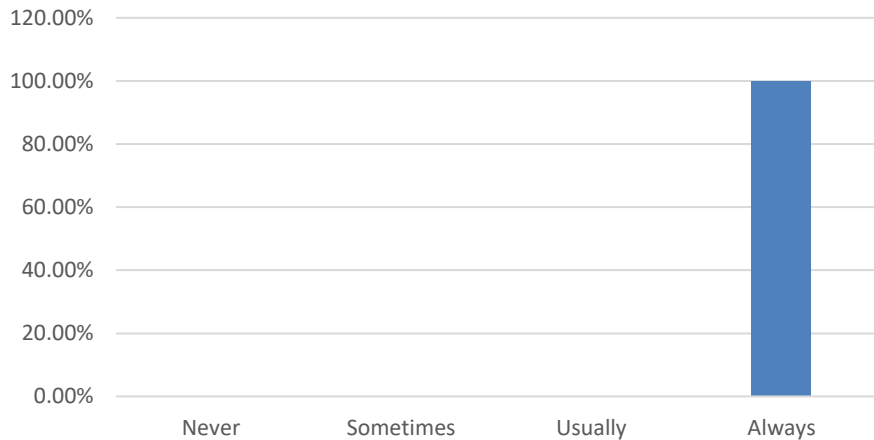
Q12. In the last 6 months, how often did Dr. Smith seem to know the important information about your medical history?



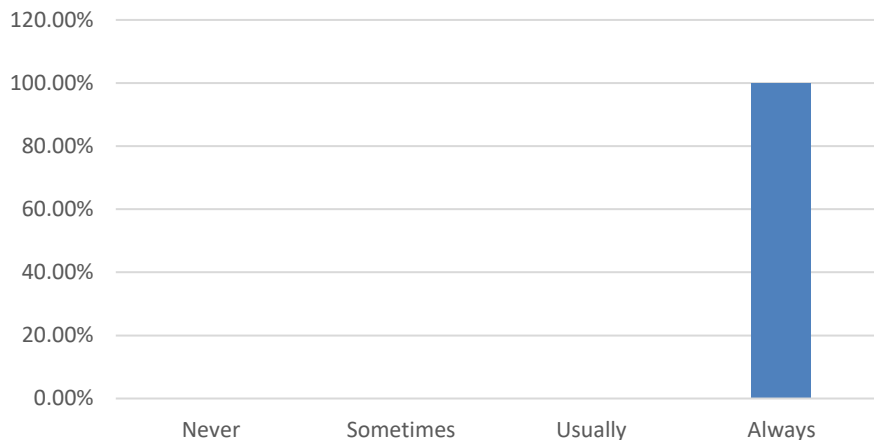


**SMARTER SOURCES.
BETTER SOLUTIONS.**

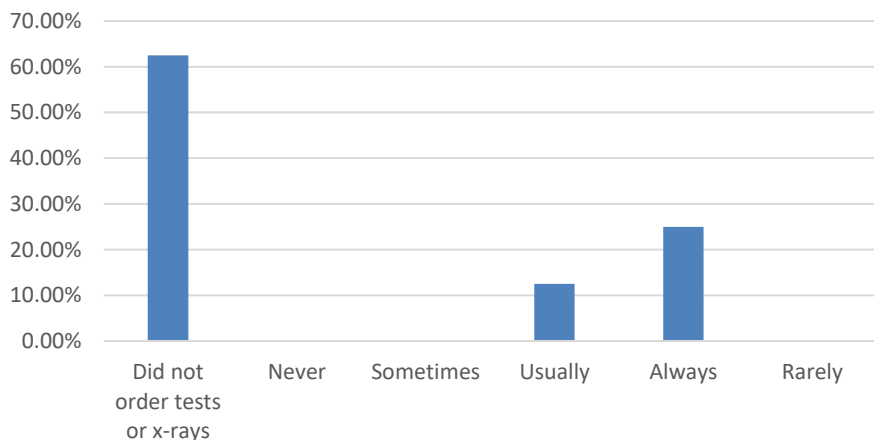
Q13. In the last 6 months, how often did Dr. Smith show respect for what you had to say?



Q14. In the last 6 months, how often did Dr. Smith spend enough time with you?



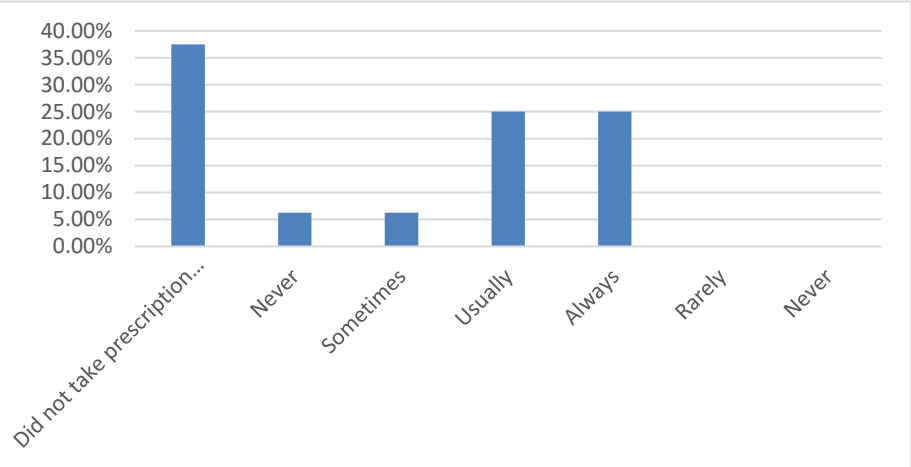
Q15. In the last 6 months, when Dr. Smith ordered a blood test, x-ray, or other test for you, how often did someone from Dr. Smith's office follow up to give you those results?





**SMARTER SOURCES.
BETTER SOLUTIONS.**

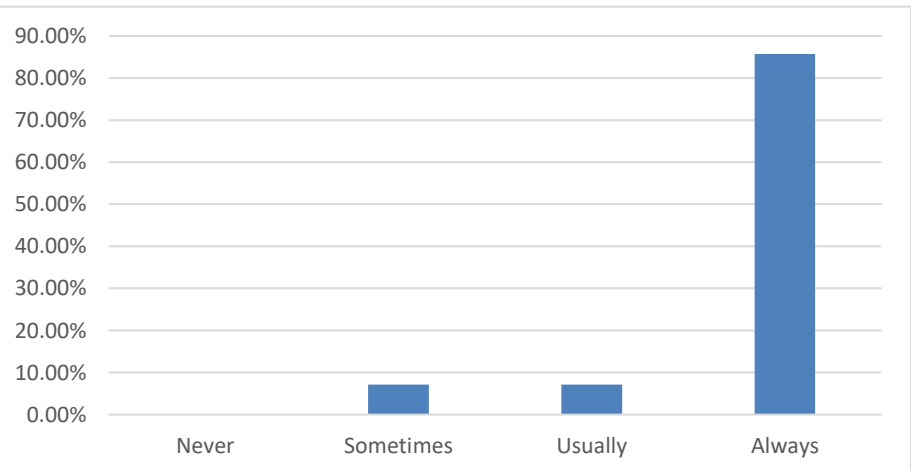
Q16. In the last 6 months, how often did you and someone from Dr. Smith's office talk about all the prescription medicines you were taking?



Q17. Using any number from 0 to 10, where 0 is the worst provider possible and 10 is the best provider possible, what number would you use to rate Dr. Smith?



Q18. In the last 6 months, how often were clerks and receptionists at Dr. Smith's office as helpful as you thought they should be?



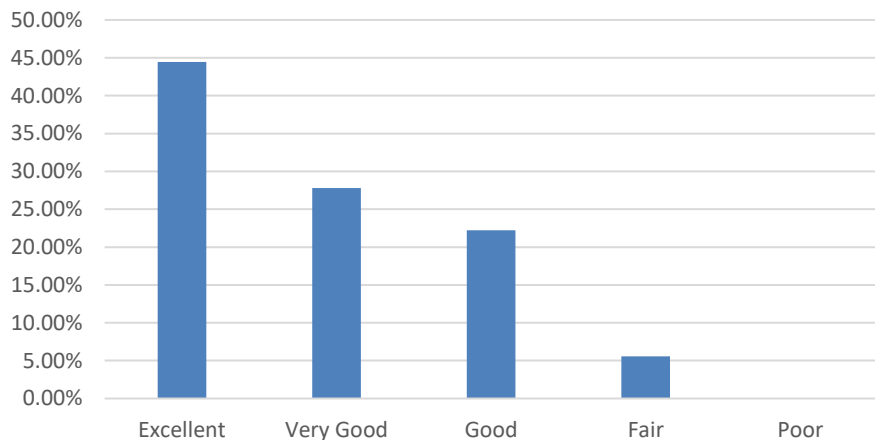


**SMARTER SOURCES.
BETTER SOLUTIONS.**

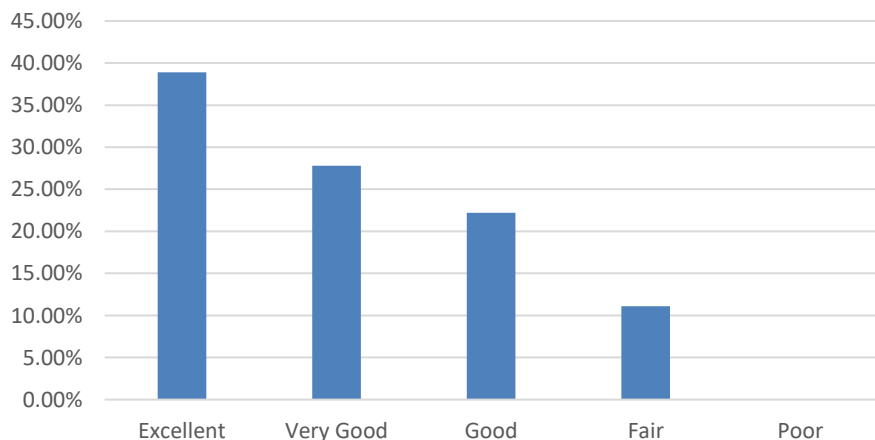
Q19. In the last 6 months, how often did clerks and receptionists at Dr. Smith's office treat you with courtesy and respect?



Q20. In general, how would you rate your overall health?

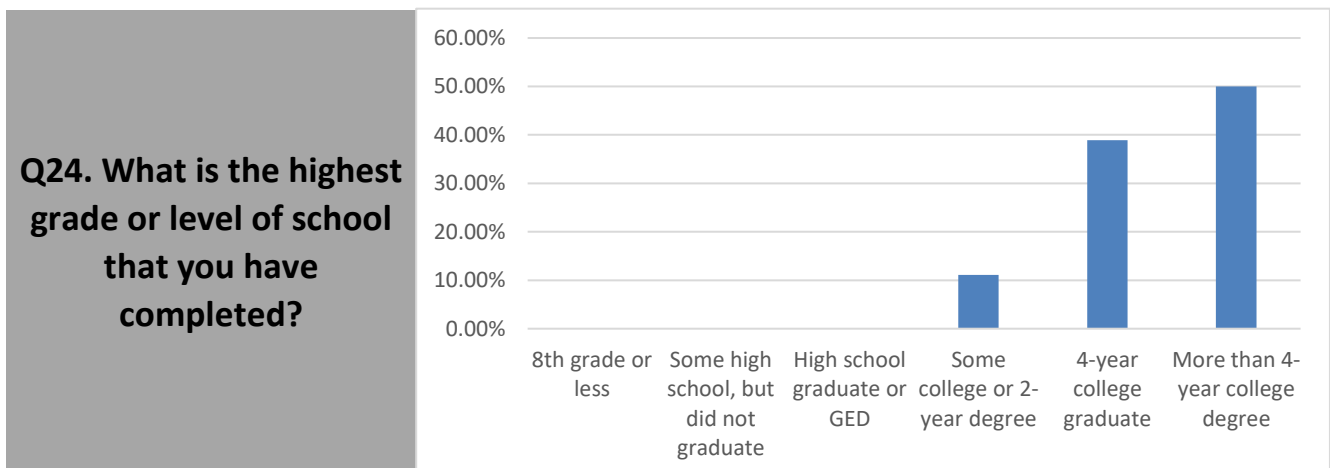
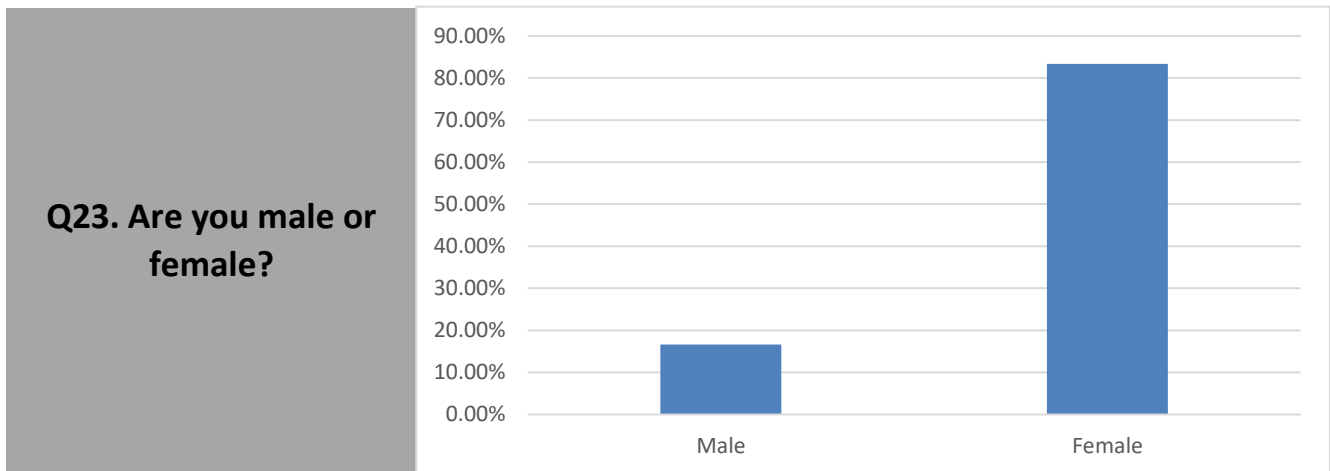
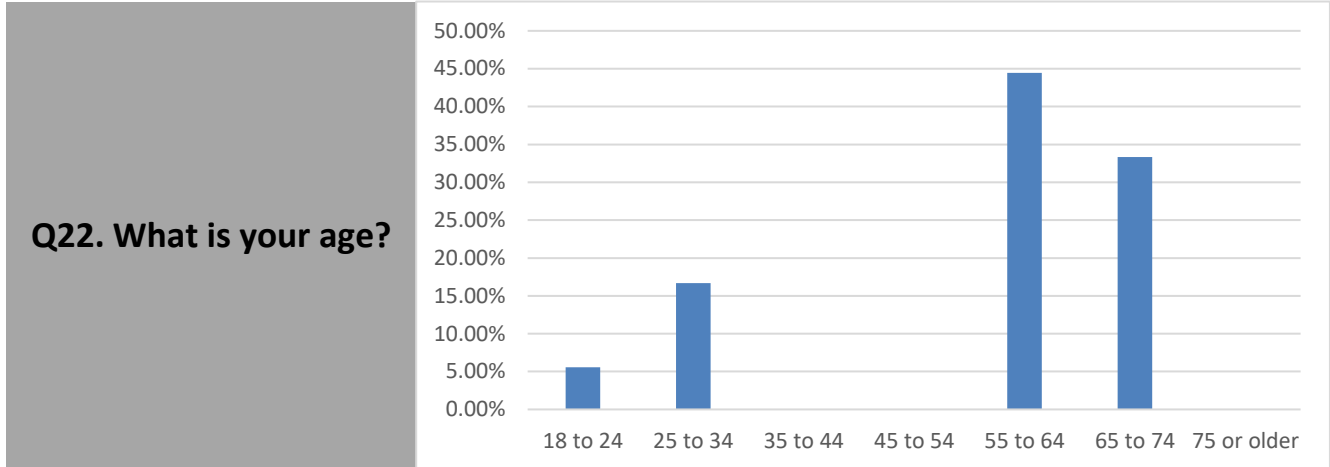


Q21. In general, how would you rate your overall mental or emotional health?



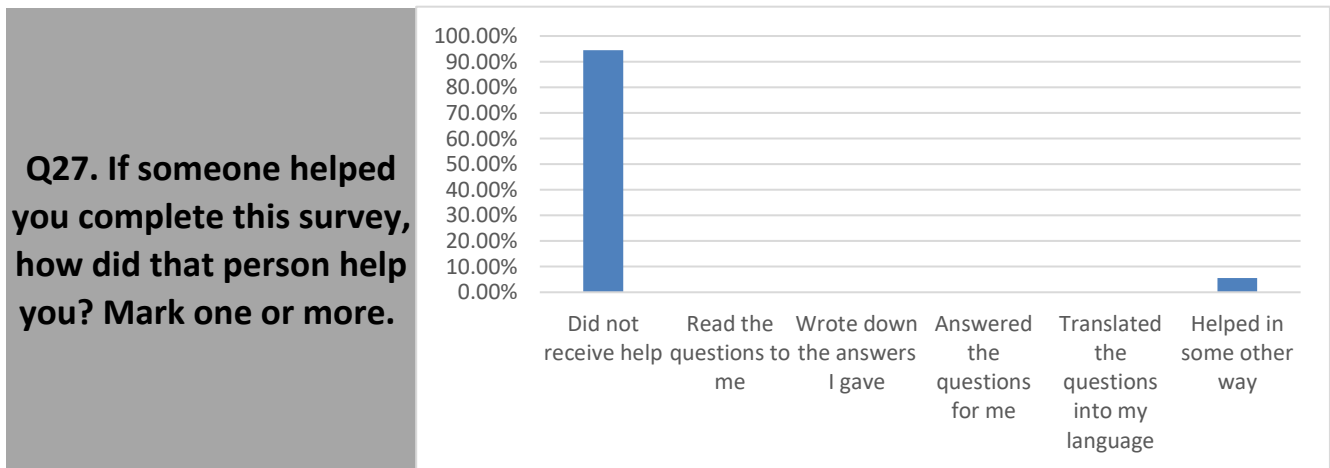
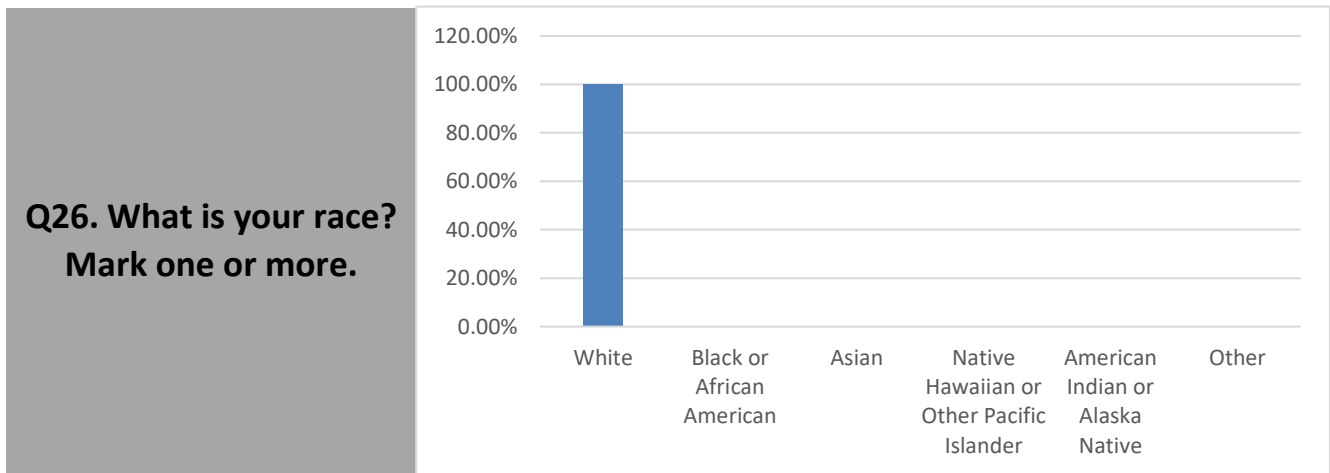
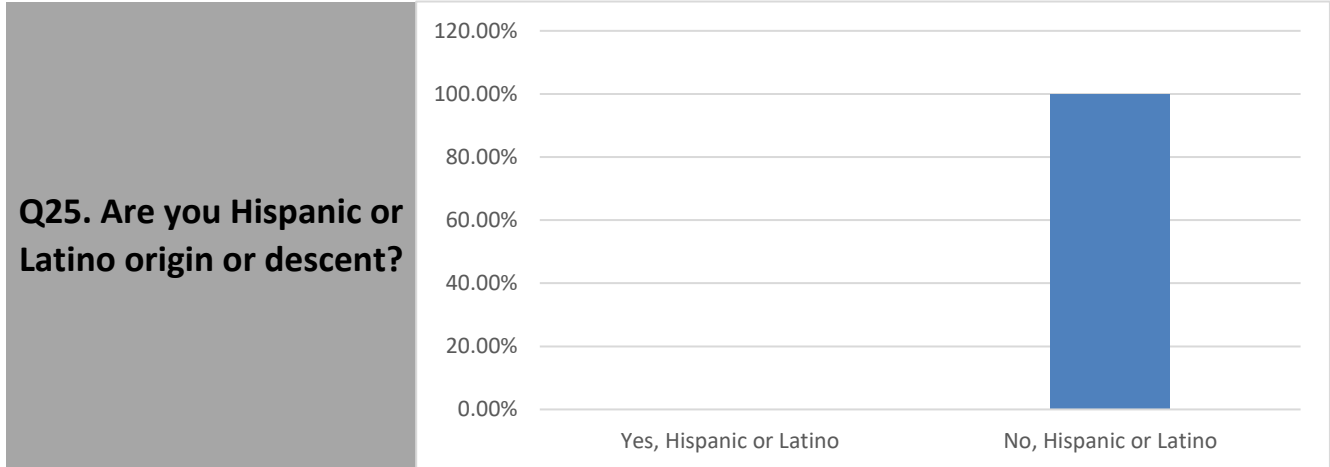


**SMARTER SOURCES.
BETTER SOLUTIONS.**





**SMARTER SOURCES.
BETTER SOLUTIONS.**



PATIENT EXPERIENCE WITH DR. LINDA SMITH



PATIENT EXPERIENCE WITH DR. LINDA SMITH