

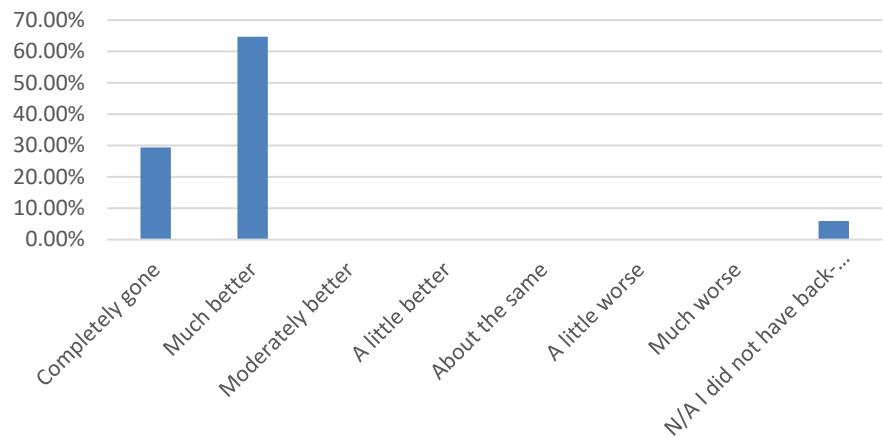
Patient Experience with Performance Chiropractic



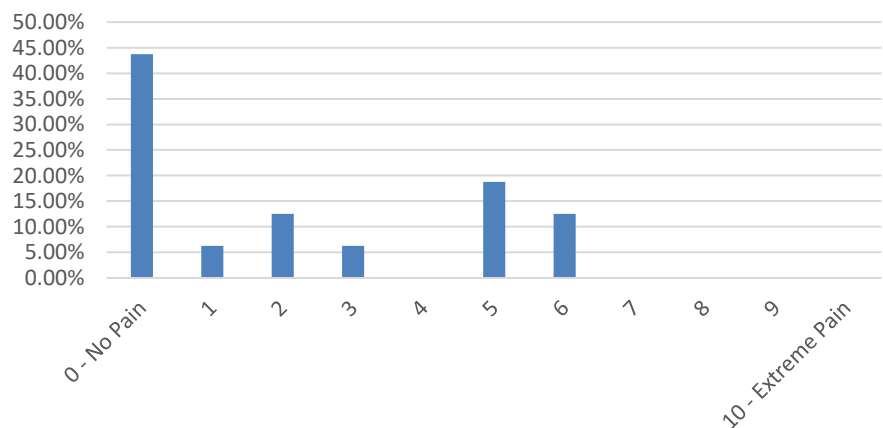
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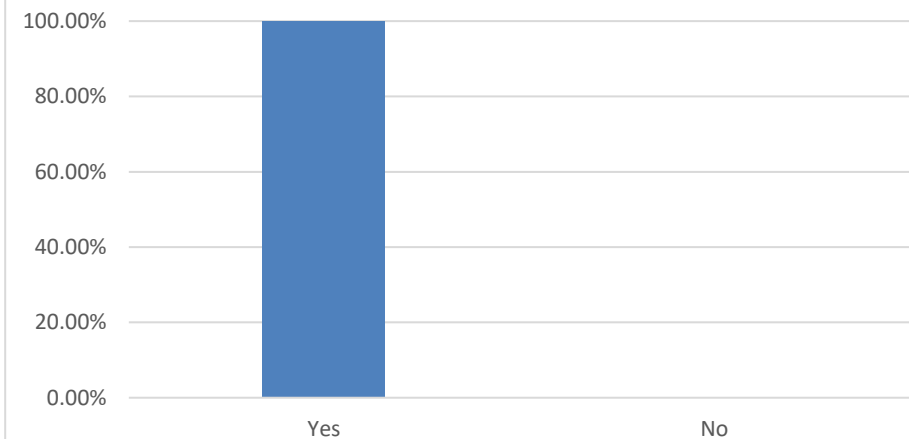
Q1. Compared to your first visit to the chiropractor, your back-related pain is:



Q2. How would you rate your pain intensity?



Q3. Our records show that you received care from Performance Chiropractic in the last 6 months. Is that correct?



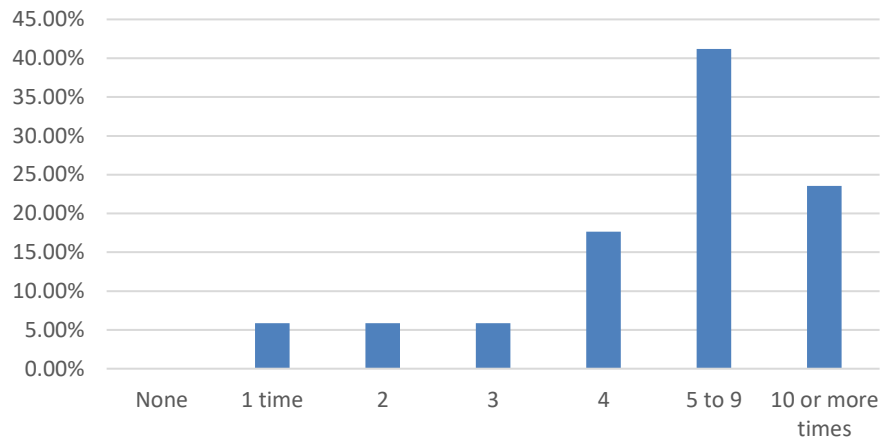
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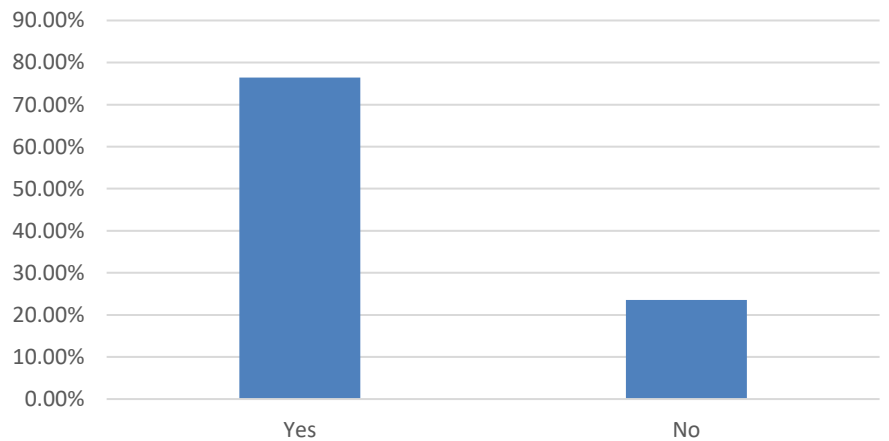
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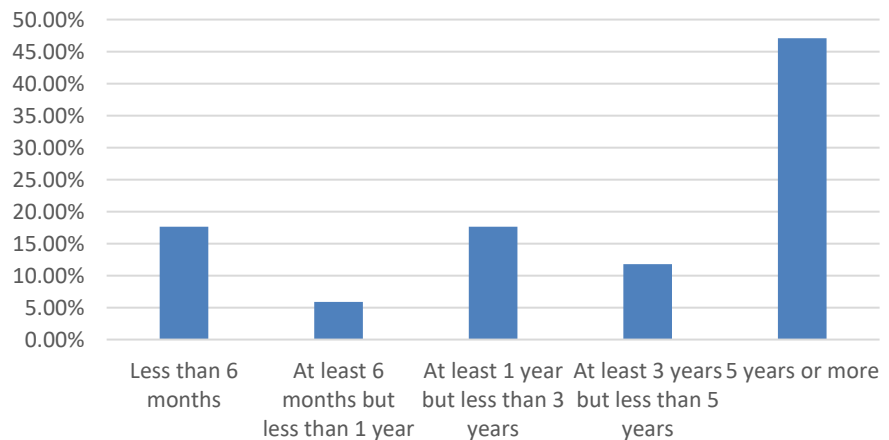
Q4. In the last 6 months, how many times did you visit Performance Chiropractic to get care for yourself?



Q5. Is a clinician at Performance Chiropractic who you usually see if you need a check-up, want advice about a health problem, or get sick or hurt?



Q6. How long have you been going to Performance Chiropractic?



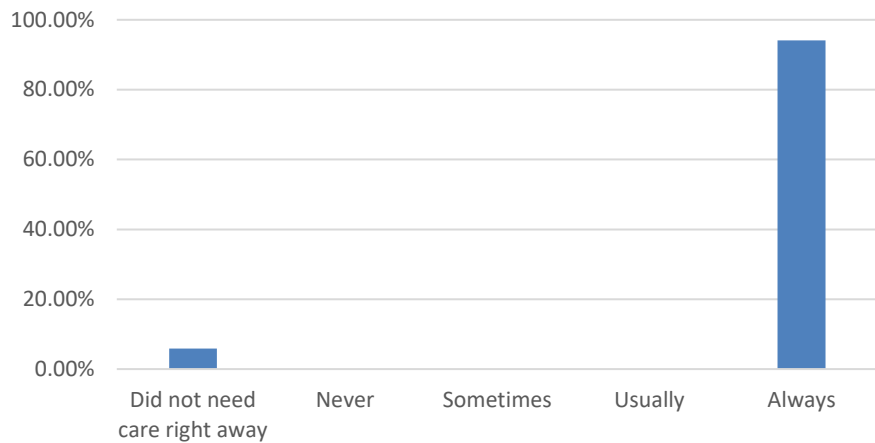
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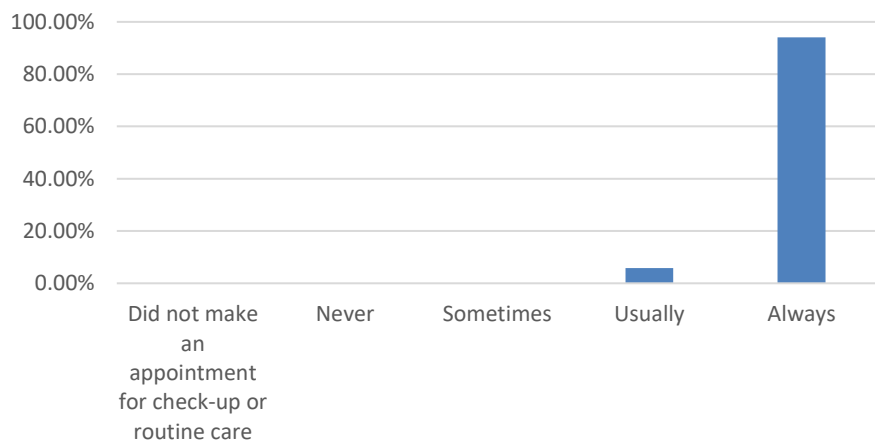
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Q7. In the last 6 months, when you contacted Performance Chiropractic to get an appointment for care you needed right away, how often did you get an appointment as soon as you needed?



Q8. In the last 6 months, when you made an appointment for a check-up or routine care with Performance Chiropractic how often did you get an appointment as soon as you needed?



Q9. In the last 6 months, when you contacted Performance Chiropractic during regular office hours, how often did you get an answer to your medical question that same day?



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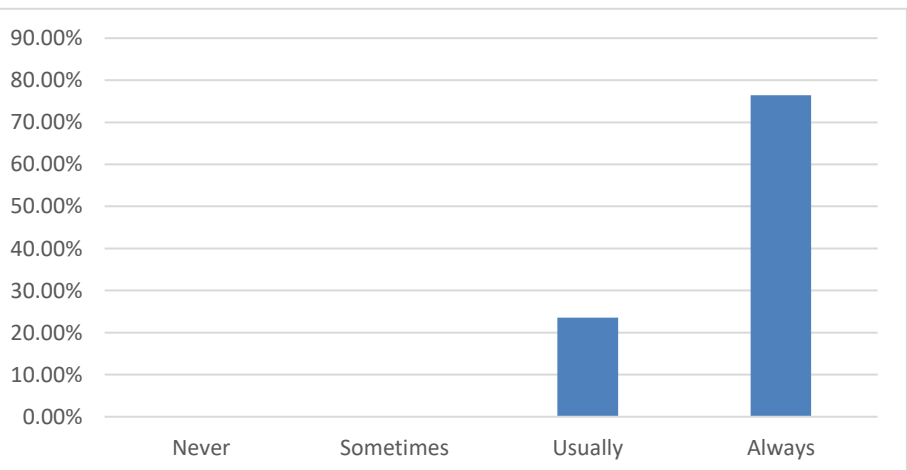
Q10. In the last 6 months, how often did a clinician at Performance Chiropractic explain things in a way that was easy to understand?



Q11. In the last 6 months, how often did a clinician at Performance Chiropractic listen carefully to you?



Q12. In the last 6 months, how often did a clinician at Performance Chiropractic seem to know the important information about your medical history?



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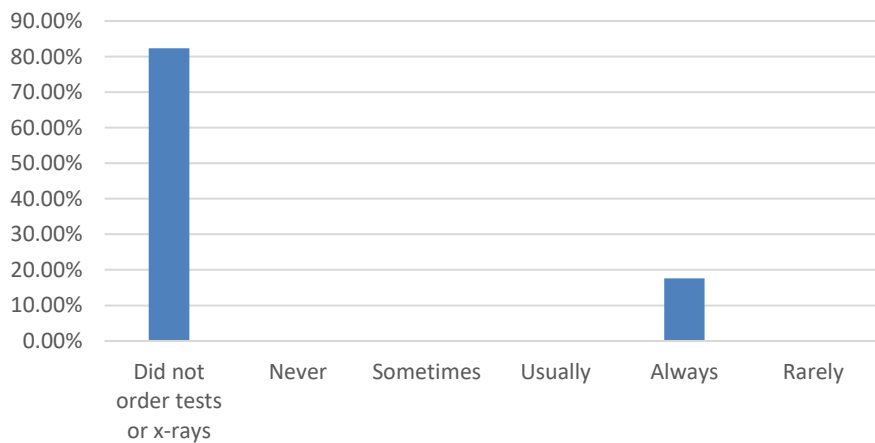
Q13. In the last 6 months, how often did a clinician at Performance Chiropractic show respect for what you had to say?



Q14. In the last 6 months, how often did a clinician at Performance Chiropractic spend enough time with you?



Q15. In the last 6 months, when a clinician at Performance Chiropractic ordered a blood test, x-ray, or other test for you, how often did someone from Dr. Santiago's office follow up to give you those results?



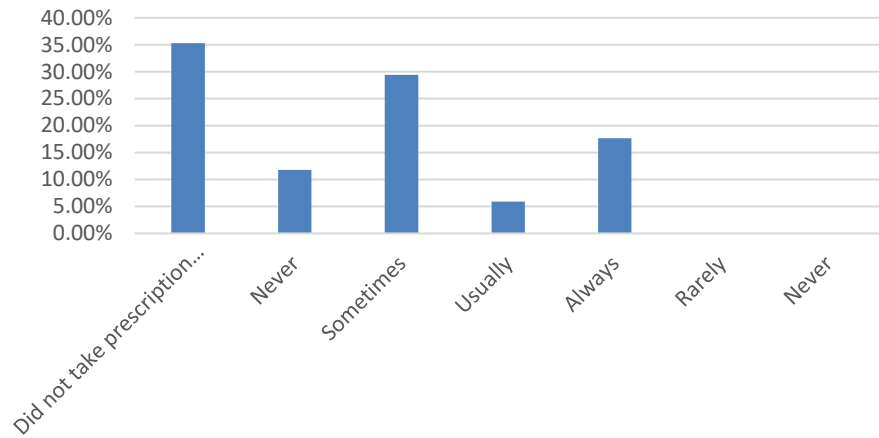
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Q16. In the last 6 months, how often did you and someone from Performance Chiropractic office talk about all the prescription medicines you were taking?



Q17. Using any number from 0 to 10, where 0 is the worst provider possible and 10 is the best provider possible, what number would you use to rate Performance Chiropractic?



Q18. In the last 6 months, how often were clerks and receptionists at Performance Chiropractic office as helpful as you thought they should be?



Patient Experience with Performance Chiropractic



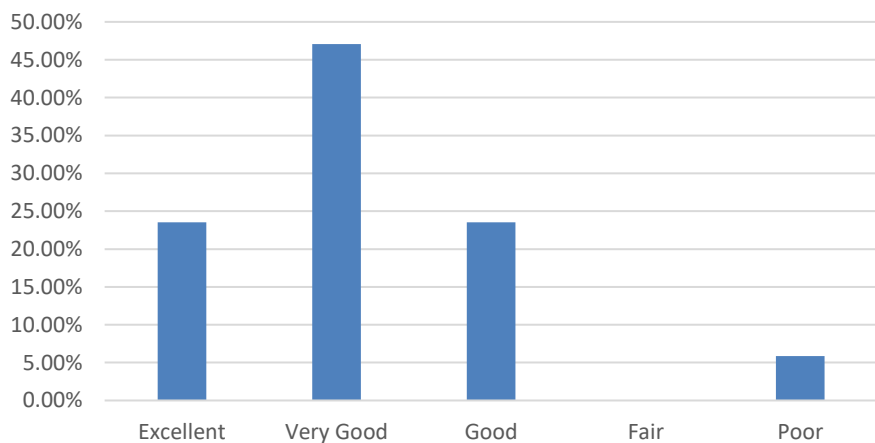
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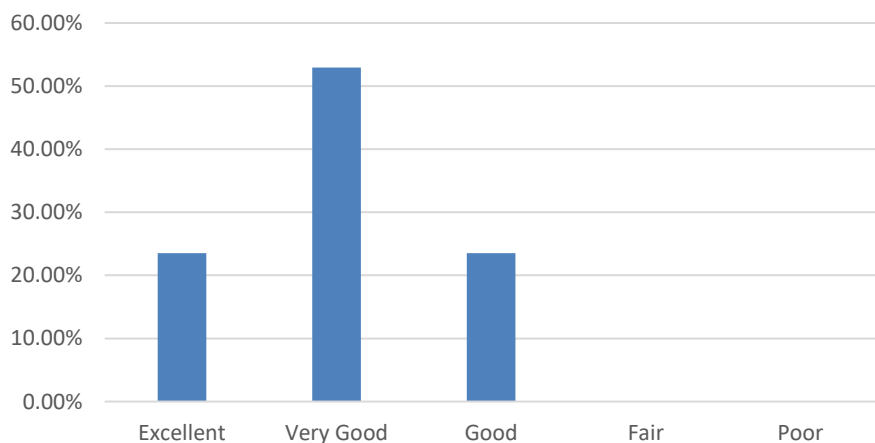
Q19. In the last 6 months, how often did clerks and receptionists at Performance Chiropractic treat you with courtesy and respect?



Q20. In general, how would you rate your overall health?



Q21. In general, how would you rate your overall mental or emotional health?



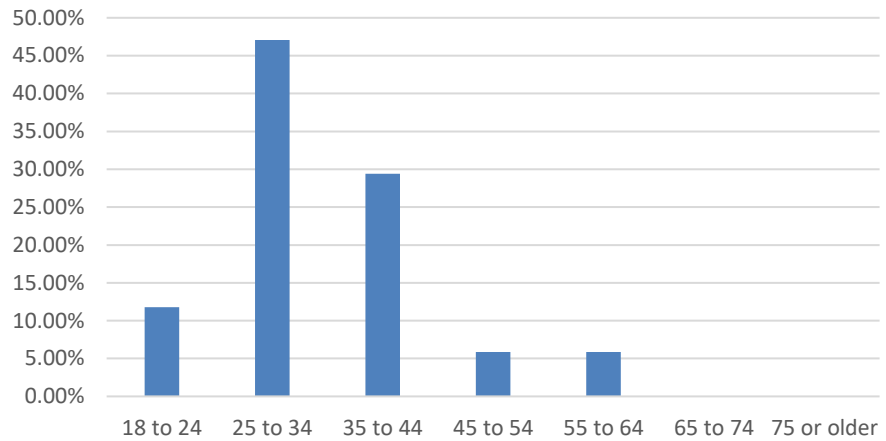
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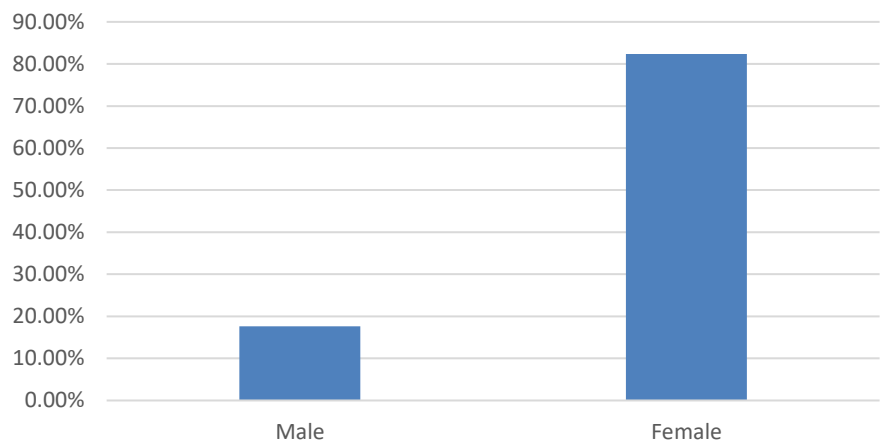
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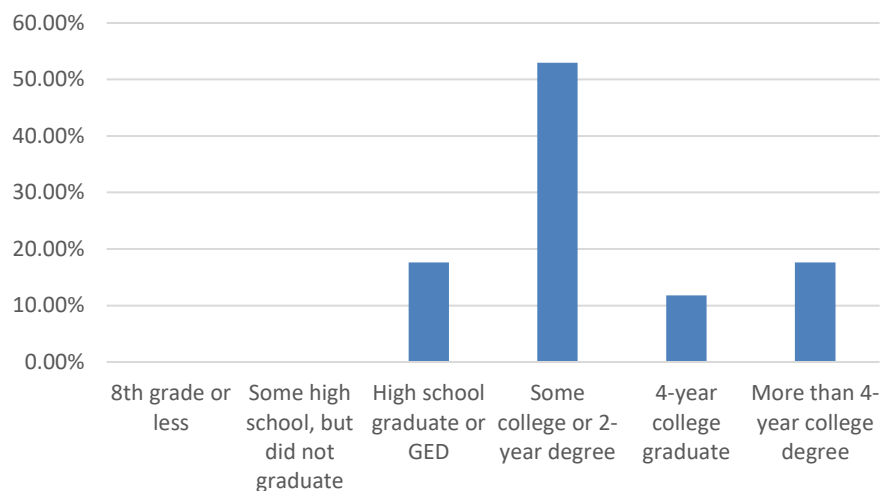
Q22. What is your age?



Q23. Are you male or female?



Q24. What is the highest grade or level of school that you have completed?



Patient Experience with Performance Chiropractic

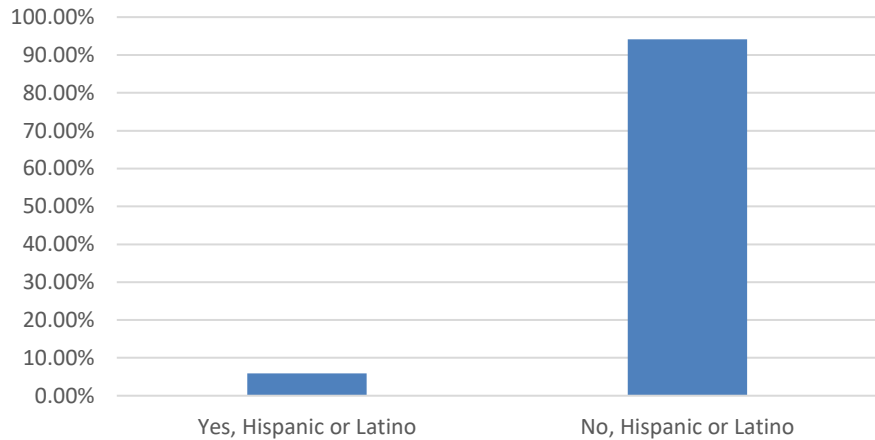


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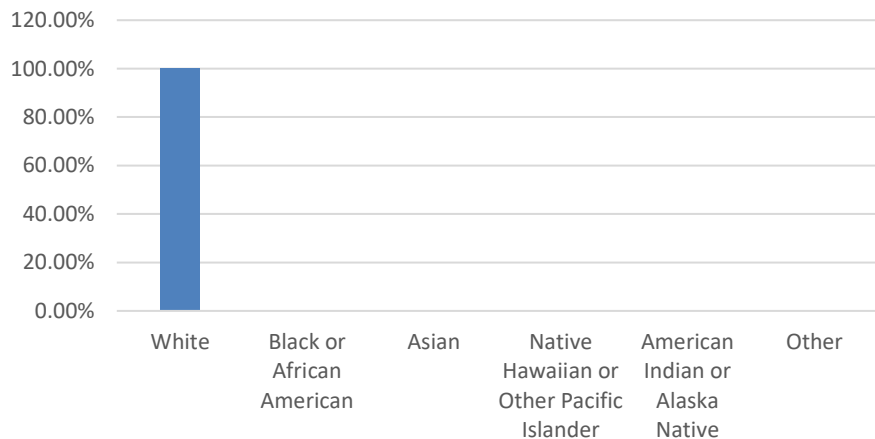
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Q25. Are you Hispanic or Latino origin or descent?



**Q26. What is your race?
Mark one or more.**



Q27. If someone helped you complete this survey, how did that person help you? Mark one or more.

